From: Nie, Connie

To: <u>Luftglass, Maribeth; Ko, Esther</u>

Cc: Yocom, Julie A; Flanagan, Heidi; VanDenburg, Tom

Subject: RE: Correspondence and Voice Messages re Potential BB data breach

Date: Monday, April 6, 2020 11:35:01 AM

Just an FYI: We are following up on the email and working with ITFASTeam on the next step.

Connie

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Monday, April 6, 2020 11:33 AM

To: Ko, Esther <yko@fcps.edu>

Cc: Yocom, Julie A <jayocom@fcps.edu>; Flanagan, Heidi <hmflanagan@fcps.edu>; Nie, Connie

<YNie@fcps.edu>

Subject: RE: Correspondence and Voice Messages re Potential BB data breach

Hi Esther,

Yes, you can refer them to IT. Connie Nie is the IT Network Security Manager. They should be entering Request IT Ticket(s).

Thanks, Maribeth

From: Ko, Esther

Sent: Monday, April 6, 2020 11:10 AM

To: Luftglass, Maribeth < <u>meluftglass@fcps.edu</u>>

Cc: Yocom, Julie A < jayocom@fcps.edu>; Flanagan, Heidi < hmflanagan@fcps.edu>

Subject: Correspondence and Voice Messages re Potential BB data breach

Dear Maribeth,

Good morning. I hope that you had a good weekend.

During the past few days, my office received multiple emails and voice mails regarding potential BB breach, and one email regarding BB access. Please see attached.

It appears that the potential BB breach emails are from Floris ES, and the claimants included "IT Service Desk" in some of the communication. OAG will respond to the claimants that IT department is the subject matter expert, and we have forwarded the related concerns to DIT for review. Please kindly review and advise of your thoughts regarding the claims.

Separately, there is one email (last email attached here) where another claimant inquired about the access to BB (?) We responded and let this claimant know that DIT is the subject matter expert, and refer the claimant to DIT.

Please let me know if there is anything that we can support.

Esther

From: <u>Luftglass, Maribeth</u>
To: <u>Ko, Esther</u>

Cc: Yocom, Julie A; Flanagan, Heidi; Nie, Connie

Subject: RE: Correspondence and Voice Messages re Potential BB data breach

Date: Monday, April 6, 2020 11:33:00 AM

Hi Esther,

Yes, you can refer them to IT. Connie Nie is the IT Network Security Manager. They should be entering Request IT Ticket(s).

Thanks, Maribeth

From: Ko, Esther

Sent: Monday, April 6, 2020 11:10 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Cc: Yocom, Julie A <jayocom@fcps.edu>; Flanagan, Heidi <hmflanagan@fcps.edu>

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Please let me know if there is anything that we can support.

Esther

From: <u>Luftglass, Maribeth</u>

To: Marcy Miller Kneale (mgkneale@fcps.edu); DistanceLearning; 19Questions@fcps.edu

Subject: FW: Channel 21 Program Times

Date: Monday, April 6, 2020 8:29:00 AM

Attachments: <u>image001.png</u>

Please see below. Thanks.

Maribeth

From: Soular, Tracy L

Sent: Monday, April 6, 2020 8:01 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>; Jewell, Tracey D. <TDJewell@fcps.edu>

Subject: RE: Channel 21 Program Times

Good Morning Maribeth,

Starting April 13th:

9:00:00 - 10:30:00: FCPS Elementary Distance Learning - Pre-K - 2nd Grade 10:30:00 - 12:00:00: FCPS Elementary Distance Learning - 3rd - 6th Grade

1:00:00 - 2:30:00: FCPS Elementary Distance Learning - Pre-K - 2nd Grade 2:30:00 - 4:00:00: FCPS Elementary Distance Learning - 3rd - 6th Grade

The link below is to the Cable Guide.

https://www.fcps.edu/news-features-and-events/cable-tv/cable-tv-guide

Additionally, starting the week of April 13th, you will be able to click on each day's schedule and click to a page that gets much more specific, like "Math for 1st Grade at 9:15." We haven't gotten to that level of scheduling quite yet. It will be posted in a few days.

Tracy Soular

Coordinator IV, Integrated Digital Technology Services Information Technology Fairfax County Public Schools tlsoular@fcps.edu

703-503-7520 (Office) 571-326-8262 (Mobile) 4414 Holborn Ave Annandale, VA 22003

www.fcps.edu

From: Luftglass, Maribeth < meluftglass@fcps.edu >

Sent: Monday, April 6, 2020 6:40 AM

To: Soular, Tracy L < tlsoular@fcps.edu>; Jewell, Tracey D. TDJewell@fcps.edu>

Subject: Fwd: Channel 21 Program Times

Maribeth Luftglass Assistant Superintendent, Information Technology Fairfax County Public Schools

Begin forwarded message:

From: "Kneale, Marcy G" < mgkneale@fcps.edu>

Date: April 5, 2020 at 10:08:34 PM EDT

To: "Luftglass, Maribeth" < meluftglass@fcps.edu >, DistanceLearning

<<u>DistanceLearning@fcps.edu</u>>

Cc: c19Questions < c19Questions@fcps.edu>
Subject: FW: Channel 21 Program Times

Hi Maribeth,

Are you able to help with this? Thanks, Marcy

Marcy Kneale
Director of Operations
Fairfax County Public Schools

From: Williams, Elizabeth

Sent: Sunday, April 5, 2020 7:06 AM

To: c19Questions <<u>c19Questions@fcps.edu</u>>

Subject: Channel 21 Program Times

The Channel 21 Programming times are different for Spring Break than last week. What is the schedule for Distance Learning Programming on Channel 21 for the weeks starting April 14th?



Principal,

Bren Mar Park Elementary School

703-914-7200



From: <u>Luftglass, Maribeth</u>

To: Soular, Tracy L; Jewell, Tracey D.
Subject: RE: Channel 21 Program Times
Date: Monday, April 6, 2020 8:28:00 AM

Attachments: <u>image001.png</u>

Thank you! Maribeth

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Sent: Monday, April 6, 2020 8:01 AM

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To: <u>Luftglass, Maribeth; Jewell, Tracey D.</u>
Subject: RE: Channel 21 Program Times
Date: Monday, April 6, 2020 8:00:33 AM

Attachments: <u>image001.png</u>

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<u>Bren Mar Park Elementary School</u>
703-914-7200



From: <u>Luftglass, Maribeth</u>

To: Soular, Tracy L; Jewell, Tracey D.
Subject: Fwd: Channel 21 Program Times
Date: Monday, April 6, 2020 6:39:42 AM

Attachments: <u>image001.png</u>

Maribeth Luftglass Assistant Superintendent, Information Technology Fairfax County Public Schools

Begin forwarded message:

From: "Kneale, Marcy G" <mgkneale@fcps.edu>

Date: April 5, 2020 at 10:08:34 PM EDT

To: "Luftglass, Maribeth" < meluftglass@fcps.edu>, DistanceLearning

<DistanceLearning@fcps.edu>

Cc: c19Questions <c19Questions@fcps.edu> Subject: FW: Channel 21 Program Times

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703-914-7200



From: FCPS News You Choose
To: Luftglass, Maribeth

Subject: Mantua Virtual Open House, April 13th! Date: Sunday, April 5, 2020 7:00:25 PM

	Having troub	le viewing this	s email? <u>View it a</u>	as a Web page.	
Mantua Eleme	ntary School banne	er			
			?		

April 13, 2020: Mantua's Virtual Open House(s)

Good Evening Mantua Families,

Mantua staff has been hard at work preparing for Distance Learning once we return from Spring Break. Monday April 13th is now Mantua's Virtual Open House, where teachers and staff will be able to explain a bit about what our new virtual world will look like together. We are splitting these Open Houses into 30 minute sessions so we can allow all of our families access throughout the day. Should you not be able to attend "live," the sessions will be recorded and posted in each teacher's Blackboard Site, where you can access them at

your convenience.

Each classroom teacher will be inviting you to their specific Open House, and that link will be arriving to your inbox shortly (or has already). Our specialists have offered to have their Open Houses as well, and those have been split so as to avoid having too many people in at one time. The schedule for our Open House day is below, and the links FOR THE SPECIALIST OPEN HOUSES are below as well (note they are at distinct, different times of the day).

To repeat – Classroom teachers are sending the links to their Open House in a separate message from them, so be sure to be on the lookout for that.

Please also be mindful that staff are on Spring Break and are not being asked by FCPS to access their work email at all next week. Thank you for respecting their needs and their time.

This adventure is one unfortunately born out of necessity, but one that Mantua is never-the-less excited for. These last many weeks have been difficult ones for all of us, and we must remember to first and foremost be safe to each other, and kind to each other, as we all navigate our way through this.

Thank you,

Jan-Marie Fernandez

Principal

Schedule for Mantua Virtual Open House

Monday, April 13, 2020

9:00 - 9:30, Kindergarten

9:30 - 10:00, 4th Grade

10:00 - 10:30, 1st Grade

10:30 - 11:00, 5th Grade

11:00 - 11:30, 2nd Grade

11:30 - 12:00, 6th Grade

12:00 - 12:30, 3rd Grade

12:30 - 1:00, SPECIALISTS - Art, PE, Spanish - Link:

1:00 - 1:30, SPECIALISTS - Library, Music - Link:

1:30 - 2:00, Band & Strings - Link:

9107 Horner Court, Fairfax, VA 22031 | Main Office: 703-645-6300

Attendance: 703-645-6363 | Web | Twitter

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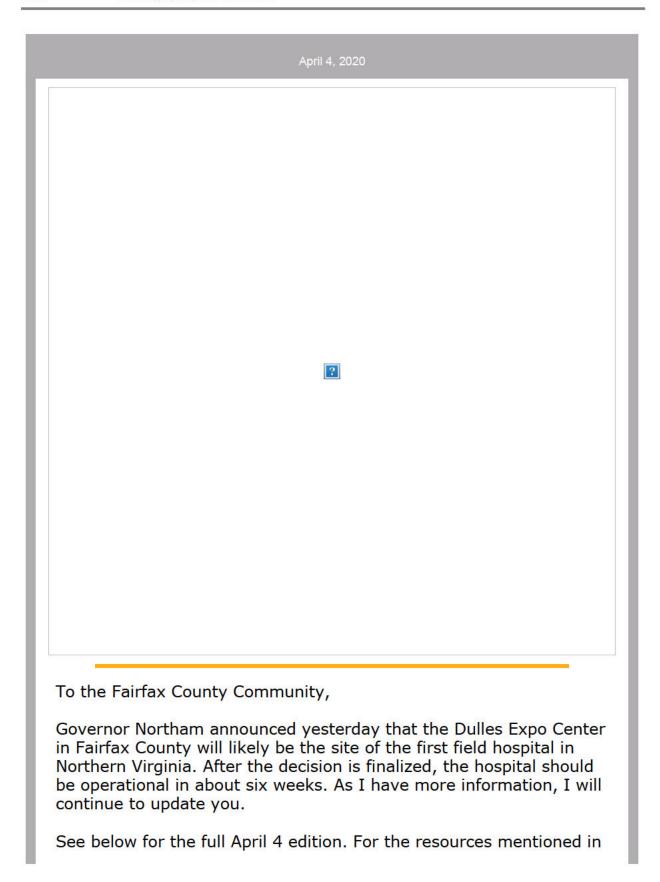
This email was sent to meluftglass@fcps.edu using GovDelivery Communica ions Cloud on behalf of: Fairfax County Public Schools · 8115 Gatehouse Road · Falls Church, VA 22042



From: Chairman Jeffrey C. McKay
To: Luftqlass, Maribeth

Subject: COVID-19 Update: Good news for your Saturday

Date: Saturday, April 4, 2020 8:00:03 PM



past newsletters, visit my <u>website</u>. If you have a friend who would like to sign up for this newsletter, they can do so <u>here</u>.

Some good news

- FCPS has been serving 14,000 meals a day on average to students and their families. As of April 1, the total meals served was 170,434. You can donate to the Foundation for FCPS here.
- The Community Foundation of Northern Virginia launched the COVID-19 Response Fund to provide flexible funding resources for nonprofit organizations and other programs in our region. This week they awarded \$360,000 to 28 organizations in the area meeting basic needs and offering emergency financial assistance. Learn more and donate here.
- Uber is providing ten million free rides and deliveries for frontline healthcare workers, seniors, and people in need. They are working through existing organizations to help implement. Organizations looking for support with rides or food deliveries can reach out to impact2020@uber.com.
- Northern Virginia Community College provided 516 computers to NOVA students who expressed need in order to take online classes. You can support students at NOVA by donating to the NOVA Foundation here.

FCPS

- <u>Distance learning packets</u> for students PreK through Grade 8 should be arriving in mailboxes in the next week.
- Food distribution will continue during the week of Spring Break April 6 - 10 with some changes to hours.

Homeless Shelters

- Governor Northam announced yesterday an initial \$2.5 million in emergency funding to shelter Virginia's statewide homeless population.
- This emergency support will provide temporary housing for the approximately 1,500 Virginians who are currently unsheltered or rely on shelters.
- The funding will also provide housing for individuals in shelters that may need to be quarantined, or where social distancing is not feasible.
- · Read more.

Visit Fairfax

<u>Fairfax First</u> details all the ways you can support and enjoy
 Fairfax County from your home. It includes virtual tours, how to

- support local businesses, and wellness options.
- Here is a restaurant list for take out and delivery options.
 Similarly, you can also follow the <u>Fairfax County Take Out Trail</u>.

Financial Updates

- Our business <u>website</u> has information on collecting unemployment and other information for workers and employers.
- The <u>Virginia Employment Commission</u> is reminding those filing for unemployment insurance benefits to do so weekly after you have filed your initial claim.
- If you are in need of financial counseling, the <u>Financial</u> <u>Empowerment Center</u> is supported by Fairfax County.
 - Call 703-704-6101 or email info@fecsoco.org
 - They are also looking for professional banking/lending volunteers to virtually assist applicants of small business loans. They are especially in need of volunteers speaking Korean, Vietnamese, and Spanish. Contact Dawn Sykes at dsykes@britepaths.org for more information.
- The Treasury Department and the Internal Revenue Service announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically, with no action required for most people.
 - Residents will receive direct cash assistance of \$1,200 per person earning up to \$75,000 or \$150,000 for married couples filing jointly; an additional \$500 cash payment available per child.
 - Seniors who receive Social Security will automatically receive checks.
 - However, those individuals that don't receive Social Security and did not file a tax return last year will need to submit a simple tax return to receive the stimulus payment.
 - · Read more.

County Jails

- Only the courts have decision-making authority regarding who goes to jail and the length of their sentence.
- Fairfax County's <u>Commonwealth's Attorney</u> is reviewing case files and will petition the courts to release selected non-violent inmates with limited time remaining on their sentences.

Legal Resources

• <u>Legal Services of Northern Virginia</u> is providing free legal counsel to low-income, elderly, and disabled individuals and

families.

- Some areas they are working on: unemployment claims, housing evictions and foreclosures, and protective orders.
- Call: 703-778-6800; Monday Thursday; 9:30 am 12:30 pm & 1:30 pm - 3:30 pm

Health ? **Common Health Questions:**

- Not every case of coronavirus has symptoms, but those that do may appear 2-14 days after exposure. Some of the symptoms you might experience are below:
 - Cough
 - Fever
 - Shortness of breath

Continue to follow the health guidelines:

- Wash your hands or use hand sanitizer if that isn't an option (especially when in public places)
- Cough and sneeze into your sleeve
- Don't touch your face
- Social distance
- What it <u>means</u> to social distance, self-isolate, and quarantine.
- The CDC has updated its <u>guidance</u> on face masks. They recommend the use of non-medical masks as a community mitigation tool.

Resources:

- Fairfax County Health Department
 - To view the number of cases in Fairfax County this page is updated at noon daily.
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 - Sign up for text message alerts: text FFXCOVID to 888777
 - Call the Health Department from 9:00 am 7 pm weekdays and 9:30 am - 5 pm on weekends: 703-267-3511
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- Inova has a helpful FAQ.

As we have more information to share, my office and Fairfax County Government will continue to update residents.

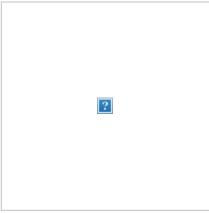
Thank you for your support and patience as we work to manage this challenging, complex, and rapidly evolving situation.

Jeffrey C. McKay



Fairfax County Board of Supervisors | 12000 Government Center Parkway, Suite 530, Fairfax, VA 22035

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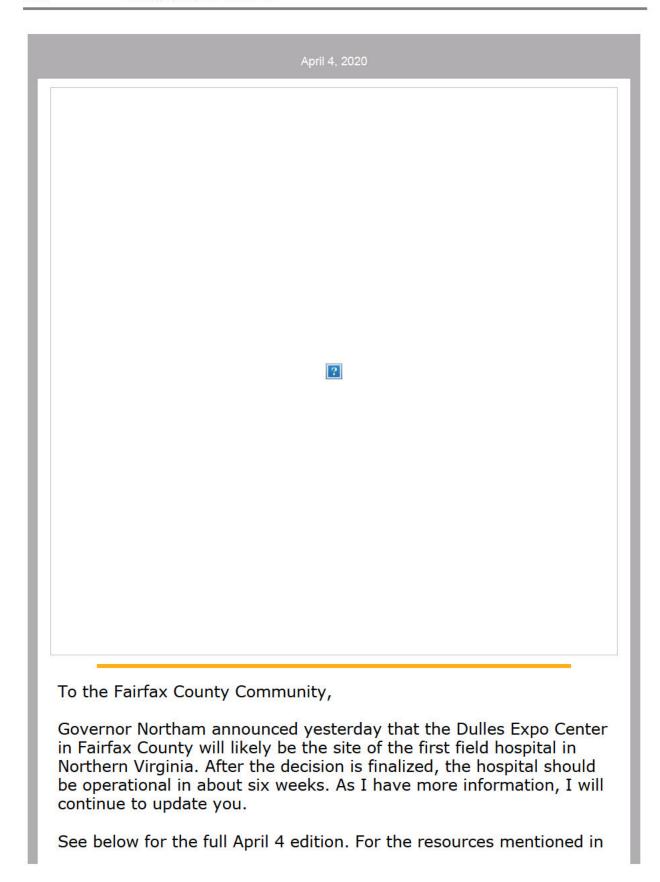


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From: Chairman Jeffrey C. McKay
To: Luftglass, Maribeth

Subject: COVID-19 Update: Good news for your Saturday

Date: Saturday, April 4, 2020 7:59:59 PM



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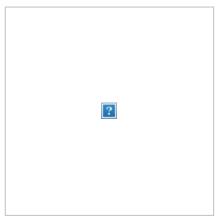
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Fairfax County Board of Supervisors | 12000 Government Center Parkway, Suite 530, Fairfax, VA 22035

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From: Luftglass, Maribeth
To: NewRingeisen, Michelle
Cc: Jewell, Tracey D.

Subject: Re: COVID-19 related cost and savings_IT

Date: Friday, April 3, 2020 5:06:09 PM

Thank you.

Maribeth Luftglass Assistant Superintendent, Information Technology Fairfax County Public Schools

On Apr 3, 2020, at 4:17 PM, NewRingeisen, Michelle <manewringeis@fcps.edu> wrote:

Maribeth-

The statement you reference includes items like:

- Closed-captioning equipment that will assist IT caption content quickly and efficiently
- Over 200 conference lines for IEPs and other coordinated special education activities
- Over 20 conference lines to assist departments and regions continue to conduct business and outreach with the community
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In addition, this references the need for additional funding as our team is aware that a number of discussions are taking place about additional communication tools that will enhance and/or increase the functionality associated with distance learning.

I am sure there are other items as well – I will keep thinking on my end. Tracey may

have some additions as well.

Michelle.

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Sent: Friday, April 3, 2020 4:03 PM

To: NewRingeisen, Michelle <manewringeis@fcps.edu>; Jewell, Tracey D.

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Subject: RE: COVID-19 related cost and savings_IT

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Subject: FW: COVID-19 related cost and savings_IT

Tracey & Maribeth-

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Tracey Wright
Office of Budget Services Fairfax County Public Schools

Phone: (571)-423-3612

From: Zuluaga, Fabio
To: Luftglass, Maribeth

Subject: RE: Blackboard has been hacked **Date:** Friday, April 3, 2020 5:04:31 PM

It was just a comment for us to be proactive. That's all... Fabio

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Friday, April 3, 2020 5:03 PM

To: Zuluaga, Fabio <fezuluaga@fcps.edu> **Subject:** Re: Blackboard has been hacked

How are you translating one case to a trend? Let's see what the investigation reveals.

Maribeth Luftglass Assistant Superintendent, Information Technology Fairfax County Public Schools

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Thank you Maribeth for your guidance during this first incident -- Fabio

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To: Eck, Maria V. MVEck@fcps.edu>

Cc: Mikhail, David K. < <u>DKMikhail@fcps.edu</u>> **Subject:** FW: Blackboard has been hacked

Importance: High

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- 1. The date and time when this happened: April 3, @10:AM
- 2. The name of the teacher who hosted the open house: Jalissa Gary
- 3. Any other information: URL, screen shots, etc.: There is a student who taped what happened on the phone. The parent has the clip. I can reach out to her if that is something you would like me obtain.

Thank you!

Connie Nie, CISSP Network Security Manager Fairfax County Public Schools 703.329.7509

From: Luftglass, Maribeth < meluftglass@fcps.edu >

Sent: Friday, April 3, 2020 10:54 AM

To: Zuluaga, Fabio < fezuluaga@fcps.edu >; IT Service Desk < CallCenter@fcps.edu > Cc: Gros, Penny < pmgros@fcps.edu >; Menuey, Brendan P. < BPMenuey@fcps.edu >;

Nie, Connie < YNie@fcps.edu>

Subject: RE: Blackboard has been hacked

Importance: High

Please make sure they submit a RequestIT ticket immediately when something like this occurs.

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<image001.jpg>

Sent from my iPhone

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<image001.jpg>

Sent from my iPhone

From: Torre, John

To: Cabinet (Superintendent); Presidio, Sloan; Luftglass, Maribeth; Johnson, Teresa L

Subject: COVID Update April 3

Date: Friday, April 3, 2020 4:53:58 PM

FOR REVIEW

Fairfax County Health Department

April 3 New Positive Cases: 44*

Total Positive Cases: 372

Health District includes Fairfax County, City of Fairfax, City of Falls Church and towns within the county

Total Deaths: 5

April 2 New Positive Cases: 40*

Total Positive Cases: 328

Health District includes Fairfax County, City of Fairfax, City of Falls Church and towns within the county

Total Deaths: 5

Instruction

During the week of March 30, a total of 151,000 learning packets were mailed to PreK-8 students. This number includes special packets for special education students (early childhood, adapted curriculum, general curriculum). As of 4/2, 395 parents have chosen to Opt-out of printed packet delivery. Families can access the learning packets on FCPS 24/7 Learning.

The next learning packets are scheduled to be delivered near the end of next week. To support ESOL students, High School ESOL Distance Learning Packets for all HS English Learners will be included in the next mailing.

Several offices, including Title I, Department of Special Services, Procurement Services, and the FCPS Foundation, coordinated to secure school supplies for all Title I school students. These supplies will be mailed the week of April 6.

This week, teachers and other school-based staff were provided Virtual Instruction and Content-Specific professional development sessions. Over 200+ sessions were offered to ensure all instructional staff are prepared to support students with distance learning.

This week, special education teachers had the opportunity to participate in multiple trainings regarding providing instruction to students with disabilities during this time of distance learning.

Training covered a wide-range of topics including special education procedures, instruction, behavior support, accommodations, and supporting the use of the instructional packets which are being sent home

in grades preK-8 for students accessing a general curriculum and in grades preK-12 for students accessing an adapted curriculum.

Similar to the typical school day, instruction for students with disabilities is going to vary come April 14.

Most students will be connecting with teachers, either general education or special education, in a "live" session online or in an asynchronous session which may include a recording of the teacher or online resources for the student to access.

Some students and families will be receiving calls directly from their teachers and or related service providers to connect and talk about instruction.

Food Distribution

Day	Day Date		Adult Meals	Total	
Monday	3/23/2020	11,289	229	11,518	
Tuesday	3/24/2020	14,231	192	14,423	
Wednesday	3/25/2020	13,415	146	13,561	
Thursday	3/26/2020	15,906	157	16,063	
Friday	3/27/2020	18,676	211	18,887	
Monday	3/30/2020	16,505	182	16,687	
Tuesday	3/31/2020	17,270	114	17,384	
Wednesday	4/01/2020	18,123	136	18,259	
Thursday	4/02/2020	19,073	160	19,233	
Friday	4/03/2020	20,018	111	20,129	

Total meals served since March 13: 210,671

All curbside pick-up and FCPS sites will distribute meals from 10 a.m. to 1 p.m. beginning Monday, April 6.

Both breakfast and lunch are available.

Media

Mount Vernon District holds virtual town meeting with county, school, health officials https://transition.meltwater.com/cus/follow/20200403.3lgm1yzTFA.0

FCPS Distance Learning

 $\underline{http://www.fairfaxtimes.com/articles/fcps-ops-to-distance-learning/article_cb160c0c-750e-11ea-88de-bb32ee70d95f.html$

High School Yearbooks

 $\underline{https://www.washingtonpost.com/local/education/high-school-yearbooks-coronavirus/2020/04/03/ef13a2aa-6ea0-11ea-aa80-c2470c6b2034_story.html$

School Outreach

Twitter Video: Lake Braddock Soccer Challenge

https://twitter.com/MrWickhamLB/status/1244393511635615746

Oakton ES



"Richard" from Annandale Terrace ES

https://twitter.com/The Terrace ES/status/1245039721547530242

Terra Centre ES



Greetings from Terra Centre Staff! We miss you!

Click <u>here</u> for a Flipgrid of video greetings to our students and families!

Direct Link: https://flipgrid.com/638704f7

Superintendent

FB Live April 3, 2020

https://www.facebook.com/fcpsva/videos/2743510709216038/.

13,382 people reached 4,969 engagements--people who interacted with the post or video in some way. 409 comments 262 likes 61 shares

Resources

Helping Children Cope

https://www.fcps.edu/blog/helping-children-cope-changes-resulting-covid-19

Keeping Your Children Occupied

https://www.fcps.edu/blog/keeping-your-children-occupied-while-schools-are-closed-3

Live Stream Programming for Continuity of Learning https://www.fcps.edu/tv/live

Q and A

What safety protocols are being followed for the food distribution?

Managers were instructed to use the employee health questionnaire to talk with employees before they begin work each day This is the same checklist from the laptop distribution process.

No more than 10 individuals in a kitchen at a time.

Enhanced employee cleaning procedure.

Additional backup supplies of soap, sanitizing solution, hand sanitizer and gloves. Also, submitted an order for rain ponchos last week for staff working outside.

Sites were transitioned to curbside pickup to limit staff and public interaction.

Talking Points

GRADING/GRADUATION

- Following the VDOE guidance, we decided as a school division that we would not be grading any work that is assigned while schools are closed.
- We decided this because we want to be fair and equitable to all of our students, and we know that our students and families are all in different places with how they will be able to finish the year academically.
- Teachers will be working directly with students to make sure all students can finish third quarter work and get a grade that reflects their understanding of the material. We have set the expectation that no third quarter grades will be lower than they were the last day schools were open.
- One of the rules we have to follow is to continue to teach the new material that was not yet covered in each of the courses or grade levels. Even though we won't be giving official grades during fourth quarter that lead to a fourth quarter grade, teachers will be providing feedback, in the form of written comments and/or letter grades, to students, so students know how they are doing.
- Though the fourth quarter grade will be No Mark (NM), at the end of the year, final letter grades will be based on a student's understanding of the content for the whole year or "mastery of learning". We will have three quarters worth of grades that will be used to calculate the final grade, and teachers will look at trends in how a student shows their understanding and learning to benefit the student. In other words, if a student was improving all year long, that improvement can help bring up the final grade.
- Seniors who were on track to graduate in June will still graduate in June. Some of our students who
 were not passing all of their classes will need to put in extra time and support to demonstrate that
 they can meet the requirements for graduation, and our staff is ready to support them in the
 distance learning environment.

Technology Distribution (through 4/2)

2163 laptops distributed yesterday (Thursday) for a total of 8663 laptops and 462 MiFis.

https://www.fcps.edu/sites/default/files/Student%20CheckOut%20Daily%20Summary%20Cumulative%20040220.pdf

COVID 19 Web Links

FCPS www.fcps.edu
Fairfax County https://www.fairfaxcounty.gov/covid19/

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Subject: RE: Blackboard has been hacked Date: Friday, April 3, 2020 4:11:51 PM

Attachments: IMG 3270.mov

IMG 3272.MOV

Ms. Gary - recording 1

Attached is the recording of the session and the video from the parent.

Maria

From: Nie, Connie <YNie@fcps.edu> **Sent:** Friday, April 3, 2020 12:10 PM To: Eck, Maria V. <MVEck@fcps.edu>

Cc: Mikhail, David K. < DKMikhail@fcps.edu>; Zuluaga, Fabio < fezuluaga@fcps.edu>; VanDenburg, Tom

<tvandenburg@fcps.edu>; Luftglass, Maribeth <meluftglass@fcps.edu>

Subject: RE: Blackboard has been hacked

Maria:

We have reached out to Blackboard and requested activity logs for this session. We will keep you post on what we can find out.

In the meantime, if the parent can share the video of the session, it will be helpful when we conduct the search.

Thank you!

Connie

Connie Nie, CISSP Network Security Manager Fairfax County Public Schools 703.329.7509

From: Eck, Maria V. < MVEck@fcps.edu > **Sent:** Friday, April 3, 2020 11:14 AM To: Nie, Connie < YNie@fcps.edu>

Cc: Mikhail, David K. < DKMikhail@fcps.edu>; Zuluaga, Fabio < fezuluaga@fcps.edu>

Subject: RE: Blackboard has been hacked

From: Nie, Connie < YNie@fcps.edu Sent: Friday, April 3, 2020 11:09 AM
To: Eck, Maria V. < MVEck@fcps.edu>

Cc: Mikhail, David K. < <u>DKMikhail@fcps.edu</u>> **Subject:** FW: Blackboard has been hacked

Importance: High

Hi, Maria. The incident below has been referred to our team (IT Network Security). We are looking to see if we can pull some audit trails and investigate further. We would like to get a little more information on the incident:

- 1. The date and time when this happened: April 3, @10:AM
- 2. The name of the teacher who hosted the open house: Jalissa Gary
- 3. Any other information: URL, screen shots, etc.: There is a student who taped what happened on the phone. The parent has the clip. I can reach out to her if that is something you would like me obtain.

Thank you!

Connie Nie, CISSP Network Security Manager Fairfax County Public Schools 703.329.7509

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Friday, April 3, 2020 10:54 AM

To: Zuluaga, Fabio < fezuluaga@fcps.edu>; IT Service Desk < CallCenter@fcps.edu>

Cc: Gros, Penny <pmgros@fcps.edu>; Menuey, Brendan P. <<u>BPMenuey@fcps.edu</u>>; Nie, Connie

<YNie@fcps.edu>

Subject: RE: Blackboard has been hacked

Importance: High

Please make sure they submit a RequestIT ticket immediately when something like this occurs.

From: Zuluaga, Fabio

Sent: Friday, April 3, 2020 10:52 AM

To: Luftglass, Maribeth < <u>meluftglass@fcps.edu</u>>

Cc: Gros, Penny pmgros@fcps.edu; Menuey, Brendan P. <</pre>BPMenuey@fcps.edu

Subject: FW: Blackboard has been hacked

Heads up – Thanks for all you do -- Fabio

From: Eck, Maria V. < MVEck@fcps.edu Sent: Friday, April 3, 2020 10:50 AM

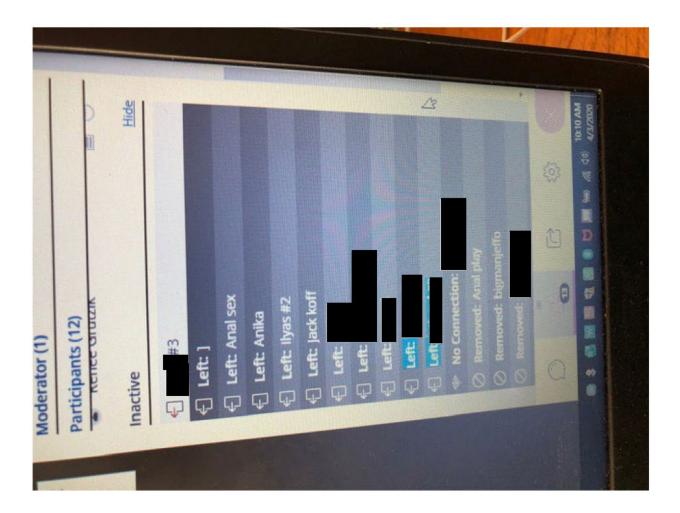
To: Zuluaga, Fabio < fezuluaga@fcps.edu>

Cc: Menuey, Brendan P. < BPMenuey@fcps.edu>

Subject: Blackboard has been hacked

We had a teacher who was holding an open house on Blackboard and this happened as well as inappropriate comments. With Blackboard we do not have (that I am aware) a way of figuring out who the individuals might be. Just wondering what the county will do when this happens more often. For now we gave the teacher a new link. I'm happy to follow up with SBTS management. Let me know if you would like for me to do that.

Thanks,



Sent from my iPhone

From: <u>Luftglass, Maribeth</u>

To: NewRingeisen, Michelle; Jewell, Tracey D.

Subject: RE: COVID-19 related cost and savings_IT

Date: Friday, April 3, 2020 4:03:00 PM

What types of things are included in:

• IT has also supported schools and departments with the acquisition of tools and resources to meet the demands of educators and support staff working from home.

From: NewRingeisen, Michelle **Sent:** Friday, April 3, 2020 3:58 PM

To: Luftglass, Maribeth <meluftglass@fcps.edu>; Jewell, Tracey D. <TDJewell@fcps.edu>

Subject: FW: COVID-19 related cost and savings_IT

Tracey & Maribeth-

FYI on the language on IT accounts that will be going forward to the School Board work session next week. If you have any changes or updates, let me know and I will work with budget.

Thanks, Michelle.

From: Wright, Tracey < twright@fcps.edu>

Sent: Friday, April 3, 2020 3:46 PM

To: NewRingeisen, Michelle <<u>manewringeis@fcps.edu</u>> **Subject:** RE: COVID-19 related cost and savings_IT

Hi Michelle,

The cost savings analysis for the school board is being organized by SOF character rather than department so I included the IT updates with the capital outlay character which includes the computer equipment costs and leases (see below). I assume you will be okay with this version since it uses your words and projections but if you have any updates please let me know. And if I am aware of any further changes to this document I will let you know as well.

Thanks, Tracey

Capital Outlay – \$0 Fallout

- Capital Outlay No fallout is projected. FY20 Vehicle Expense, School Bus Expenses, and Facility Modifications have already been expended. Based on history and the latest projections from IT, we expect Equipment Expense funding to be fully expended.
- Equipment Leases Project to be fully expended with no fallout. Computer, Bus, and Vehicle Leases are not affected by the school shutdown and are expected to be executed as planned.
- A significant portion of Capital Outlay costs are IT related and until FCPS works through all facets of distance learning, and the program begins, they will be unable to accurately project

all the associated technology and service costs that will be required to fully support online learning. Once known, additional needs will be projected and shared.

- Over the past three weeks, IT has worked to acquire 2,100 student MiFi's as well as the considerable initial data anticipated to support student distance learning activities.
- IT has also supported schools and departments with the acquisition of tools and resources to meet the demands of educators and support staff working from home.

From: Wright, Tracey

Sent: Friday, April 3, 2020 7:13 AM

To: NewRingeisen, Michelle < manewringeis@fcps.edu >

Cc: Forcier, Bridget M < <u>bmforcier@fcps.edu</u>>; Remy, Monique < <u>myremy@fcps.edu</u>>; Jewell, Tracey

<<u>lzhou@fcps.edu</u>>

Subject: RE: COVID-19 related cost and savings IT

Michelle,

Thanks for the additional info and responding so quickly! We will continue to work on our cost/savings analysis today and I will plan to share any IT related blurbs that are added. I appreciate your help!

Take care! Tracey

From: NewRingeisen, Michelle <<u>manewringeis@fcps.edu</u>>

Sent: Thursday, April 2, 2020 5:35 PM **To:** Wright, Tracey < twright@fcps.edu>

Cc: Forcier, Bridget M < hmforcier@fcps.edu >; Remy, Monique < myremy@fcps.edu >; Jewell, Tracey

D. <<u>TDJewell@fcps.edu</u>>; Luftglass, Maribeth <<u>meluftglass@fcps.edu</u>>

Subject: RE: COVID-19 related cost and savings_IT

Hi Tracey-

Glad we had the opportunity to email back and forth about this a bit today. Thanks for the additional information on your timeline and process, it was helpful. Below is a summary of exactly where we are at. Essentially, as you can imagine at this point, we are assuming a lot of costs. If possible, IT would appreciate seeing a draft of anything relevant to our department as you are prepping/reviewing. I'm also available to talk more if you have questions.

Over the past three weeks, IT has worked to acquire 2,100 student MiFis (some of which are on backorder) as well as the considerable initial data we anticipate students will need to participate fulling in distance learning activities. IT has also supported schools and departments with the acquisition of additional tools and resources to meet the demands of educators and support staff working from home. We anticipate that our utility, equipment and computer lease (including one-time) budgets will be fully expended. IT is ready to support additional technology and service needs identified by instructional leaders, however, until FCPS works through all facets of distance learning,

and the program begins, IT is unable to accurately project all the associated technology and service costs that will be required to fully support online learning. Once known, additional needs will be projected and shared.

From: Wright, Tracey < twright@fcps.edu>
Sent: Thursday, April 2, 2020 10:42 AM

To: NewRingeisen, Michelle <<u>manewringeis@fcps.edu</u>>

Cc: Forcier, Bridget M < bmforcier@fcps.edu>; Remy, Monique < mvremy@fcps.edu>

Subject: COVID-19 related cost and savings_IT

Hi Michelle,

Sorry to bother you while you are busy but budget is working on a request from the school board where we are trying to determine FY20 COVID-19 related costs and savings. Since we are now in a distance learning environment which requires more IT support, I thought there may be some changes to your projections for FY20. Right now we are assuming you will spend all your funding and leave no fallout (see assumptions below) but please let me know if this is not correct. Also please let me know if you think additional IT funding will be needed to support the COVID-19 related changes. And finally is there anything you need from me?

Thanks! Tracey

FY20 assumptions:

IT related equipment – Q4 spend will be about \$640.5K with no fallout money. Computer leases – Q4 spend will be about \$4.28M (including REOC and MS teacher laptops) and will leave no fall out money here either.

Tracey Wright

Office of Budget Services Fairfax County Public Schools

Phone: (571)-423-3612

From: NewRingeisen, Michelle

To: <u>Luftglass, Maribeth; Jewell, Tracey D.</u>

Subject: FW: COVID-19 related cost and savings_IT

Date: Friday, April 3, 2020 3:58:21 PM

Tracey & Maribeth-

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Sent: Friday, April 3, 2020 7:13 AM

To: NewRingeisen, Michelle <manewringeis@fcps.edu>

Cc: Forcier, Bridget M

Smforcier@fcps.edu>; Remy, Monique <myremy@fcps.edu>; Jewell, Tracey D. <TDJewell@fcps.edu>; Luftglass, Maribeth <meluftglass@fcps.edu>; Zhou, Lifen <lzhou@fcps.edu>

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Cc: Forcier, Bridget M < <u>bmforcier@fcps.edu</u>>; Remy, Monique < <u>myremy@fcps.edu</u>>; Jewell, Tracey

D. <<u>TDJewell@fcps.edu</u>>; Luftglass, Maribeth <<u>meluftglass@fcps.edu</u>>

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Cc: Forcier, Bridget M < bmforcier@fcps.edu>; Remy, Monique < myremy@fcps.edu>

Subject: COVID-19 related cost and savings_IT

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Tracey

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Tracey Wright

Office of Budget Services Fairfax County Public Schools

Phone: (571)-423-3612

From: Sully District - FCPS School Board

Luftglass, Maribeth

Subject: April 2020 Newsletter from School Board Member Stella Pekarsky

Date: Friday, April 3, 2020 3:40:15 PM

	Having troub	le viewing this	email? View it as	a Web page.	
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Stella Pekarsky's Newsletter

Dear Sully District Community:

Thank you for your support, patience, and understanding during this difficult time. I hope everyone is adjusting to our "new normal" and staying safe and healthy. Our dedicated FCPS staff have been working diligently and are dedicated to meeting the needs of all of our students during this unprecedented crisis. So far, over 152,000 meals have been served, almost 5,000 laptops distributed, and there have been close to 2 million views of our online learning materials. Our teachers and staff are in training to launch the distance learning plan and our students are scheduled to begin on April 14. I have included more details about distance learning in this newsletter, in addition to other resources that you may find helpful during this time.

As the mother of a senior, I understand the uncertainty around proms and

graduations is disheartening. I am committed to ensuring we do everything possible so that our students have the opportunity to creatively participate in these once in a lifetime events, with safety as our top priority.

Last week, the School Board approved the Superintendent's request to proceed with a purchase of laptops to expand our FCPSOn initiative to middle schools. Our current devices in schools continue to be distributed to students for distance learning, so the need in classrooms next year will be greater than expected. While this was originally part of the proposed budget, the increased national demand for laptops has pushed FCPS to place an order now so devices can be available for the beginning of next school year.

If you have specific concerns and would like to schedule a 15-minute 'office hours' phone call with me, I have provided a contact for you below. As always, however, I am available at any time by phone or email. Please stay safe and take good care!

Stella

Joint Virtual Meeting with At-Large Rep, Rachna Sizemore Heizer

Please join me and the At-Large School Board Member Rachna Sizemore Heizer on Monday, April 6 from 7:00 to 8:00 pm for a joint Blackboard collaborate session to discuss issues pertaining to FCPS. Please use the following link:

https://us.bbcollab.com/collab/ui/session/quest/926b7df5cf5442cd91b121aeac3147b6

Office Hours

If you have any individual concerns that you would like to discuss, I am scheduling virtual office hours via 15-minite phone calls. Please send an email to my <u>Executive</u> <u>Assistant</u> and include 'Office Hours' in the subject line.

Resources Available for our Families

Fairfax County has a number of resources available to our families as we navigate these challenging times. These resources can be found at: www.fairfaxcounty.gov/covid19/.

FCPS also has resources available to meet the academic, social, and emotional needs of our students.

Beginning this past Monday, March 30, 2020, any FCPS parent may schedule a 30-minute phone consultation with a school psychologist or school social worker, for either themselves or their middle or high school student. This consultation provides an opportunity for parents to receive guidance on how to support their student's emotional well-being during their time away from school. Student consultations will

provide support and strategies to students who may be experiencing difficulties with anxiety, mood, behavior, or peer or family interactions during this unprecedented and challenging time. Information about community resources will also be made available. To schedule a phone consultation, parents should click the following link: https://forms.gle/WKchwGnv4LkezQwG8.

This service is not intended for mental health emergencies. If an emergency is suspected or indicated, please call <u>911</u>. Additionally, students and families can access <u>mental health support</u> if there is a crisis of emergency during the time of the closure.

Budget Impacts

COVID-19 has impacted the county and state finances significantly. As a result, what had been expected to be another fully funded budget will result in the County and Schools redoing their budgets. On April 7, the County Executive will release his new budget proposal. The School Board will have a virtual meeting on April 9th at 10:00 a.m. to discuss the revised plan of the County and the Superintendent's initial thoughts on how our budget may have to be adjusted. The meeting will be streamed live and be broadcast on Channel 21.

Grading and Graduation Plans for Remainder of 2019-20 School Year

GRADING

The School Board was briefed that no student work assigned after March 13 will be graded, at the recommendation of VDOE; however, work assigned prior to March 13 will still be accepted up until April 24 in order to be applied in the calculation of students' third quarter grades. Additionally, it is the intention of FCPS to use maximum flexibility in assessing and evaluating student learning for the remainder of the school year. To that end, middle school and high school students will be assigned a "no mark" for the fourth quarter, with assignments submitted being allowed to positively influence the student's overall grade for the year based on mastery of learning concepts, in accordance with FCPS grading policy. Only final grades will be shown on transcripts; a "no mark" will not show on a student's final transcript.

No fourth quarter grades will be assigned to elementary students due to equity issues of access to technology and limited student ability to submit work during distance learning. Elementary students will engage in teacher-led and independent learning. Learning packets will be distributed by mail to all PK-6 students beginning the week of March 30. Literacy and math content will also be made available on FCPS Cable Channel 21 beginning the week of March 30.

Teachers at all grade levels will offer virtual office hours for individualized instruction and support.

GRADUATION AND PROMOTION

The Board was assured that any senior on track to graduate will graduate in June. In

addition, students on track to advance to the next grade level will be promoted.

Superintendent Brabrand told the Board that, "We plan to err on the side of the student when it comes to graduation and promotion to the next grade."

VDOE will require divisions to identify the essential content standards which had not been taught as of Friday, March 13, 2020 and develop an equitable plan to incorporate the missing content into curriculum to ensure success in subsequent courses. School staff will share additional information in the future.

Board members also learned that resources to support social-emotional and wellness will be available for students, and that students who find themselves as the sole source of income or as caregivers for their families will also be able to get support from the district.

For more information, click HERE.

The complete distance learning plan is posted on the FCPS website.

AP and IB Exams

The May 2020 International Baccalaureate (IB) exams are <u>canceled</u>. Scores will be calculated using internal assessments and external assessments. Students must work with their coordinators and teachers to ensure these assignments are submitted in a timely manner.

Traditional face-to-face Advanced Placement (AP) exams will not take place. On April 3, the full exam schedule including the specific free-response question types that will comprise each AP exam will be published by the <u>College Board</u>.

Distance Learning Plans - Overview

High School Distance Learning Plan

- Students will engage in teacher-led, teacher-supported and independent learning in all courses.
- During the week of March 30, teachers will be contacting students to reconnect, provide review material for concepts taught prior to closure, and prepare for classes starting on April 14.
- The FCPS Online Campus will resume operation on March 30. At this time, students registered for the self-directed Economics and Personal Finance course as of March 19, 2020 for either summer session 1 or summer session 2, will also have the ability to begin the course online through Virtual Virginia.
- Distribution has begun of a limited number of Mifi devices, or wireless hotspots, to high school students in need who do not have any access to the internet at home.
 Schools have been contacting families directly to arrange for the pickups, by appointment.

Middle School Distance Learning Plan

- Students will engage in teacher-led, teacher-supported and independent learning.
- Learning packets will be distributed by mail to all students in the four core classes:
 Language Arts, Math, Science, and Social Studies. Distribution will begin the week of March 30.
- Middle school students will be engaged in virtual, teacher-directed learning in the four core classes along with world languages (HS credit) beginning the week of April 14. Elective teachers will post learning activities to Blackboard.
- Distribution of laptops began this week for students in need who do not have access to a device at home. Schools have been contacting families directly to arrange for the pickups.

Elementary School Distance Learning Plan

- · Students will engage in teacher-led and independent learning.
- There is also time for teacher check-ins, virtual chats, phone calls and emails with students.
- Learning packets will be distributed by mail to all students (PK-6) beginning the week of March 30.
- · Principals will send parents a published schedule of instruction.
- Literacy and math content will also be made available on <u>FCPS Cable Channel 21</u> (check your local listings or stream online) beginning the week of March 30.
- Teacher-student virtual connections are encouraged.
- Specials teachers will post learning activities to Blackboard.

For complete details, click HERE.

Food Resources for Families

As the coronavirus (COVID-19) public health emergency continues to evolve, we understand that individuals and families in our communities may have food assistance needs.

Fairfax County and Fairfax County Public Schools have worked together to develop a searchable map that includes community food distribution sites, including FCPS grab and go locations, community meal distribution sites, food pantries, and other related services.

All FCPS students (regardless of age) are eligible for free grab and go breakfast and lunch, as well as other county children, under the age of 18. Adults picking up meals for children should let staff know how many children meals they need. Adults may pay \$2 for the meals as well.

As a reminder, it is important to follow social distancing guidelines. Be sure to stand a minimum of 6 feet apart from others and practice regular hand washing, including prior to leaving a residence to pick-up meals, upon returning home, and before

consuming food.

FCPS is providing grab and go meals at several schools and community centers, pop-up locations, and along several bus routes throughout the county. The FCPS sites, locations, bus routes, and curbside service are available Monday-Friday only. **Distribution of meals will continue over spring break, April 6-10.**

Curbside Pickup

Both breakfast and lunch are available for pick up between 9:00 a.m. - 1:00 p.m.

- Annandale Terrace ES, <u>7604 Herald St., Annandale</u>
- Braddock ES, 7825 Heritage Dr., Annandale
- Bren Mar Park ES, 6344 Beryl Rd., Alexandria
- Brookfield ES, <u>4200 Lees Corner Rd, Chantilly</u>
- Bucknell ES, 6925 University Dr, Alexandria
- Burke School, 9645 Burke Lake Rd., Burke
- Cameron ES, 3434 Campbell Drive, Alexandria
- Centre Ridge ES, 14400 New Braddock Rd., Centreville
- Coates ES, <u>2480 River Burch Road</u>, <u>Herndon</u>
- Crestwood ES, 6010 Hanover Ave., Springfield
- Cunningham Park ES, 1001 Park St., Vienna
- Edison HS, 5801 Franconia Rd, Alexandria
- Falls Church HS, <u>7521 Jaguar Trail</u>, <u>Falls Church</u>
- FCPS Food & Nutrition Services, 6840 Industrial Rd, Springfield
- Forest Edge ES, <u>1501 Becontree Ln, Reston</u>
- Fort Belvoir Upper ES, 5980 Meeres Rd., Fort Belvoir
- Garfield ES, 7101 Old Keene Mill Rd., Springfield
- Herndon ES, 630 Dranesville Rd., Herndon
- Hollin Meadows ES, <u>2310 Nordok Place</u>, <u>Alexandria</u>
- Hutchison ES, <u>13209 Parcher Ave.</u>, <u>Herndon</u>
- Hybla Valley ES, 3415 Lockheed Blvd., Alexandria
- Irving MS, 8100 Old Keene Mill Rd., Springfield
- London Towne ES, 6100 Stone Rd., Centreville
- Lorton Station ES, <u>9298 Lewis Chapel Rd, Lorton</u>
- Mount Vernon Woods ES, 4015 Fielding St., Alexandria
- Oak View Elementary, <u>5004 Sideburn Road</u>, <u>Fairfax</u>
- Parklawn ES, <u>4116 Braddock Road, Alexandria</u>
- Pine Spring ES, 7607 Willow Ln., Falls Church
- Providence ES, <u>3616 Jermantown Rd., Fairfax</u>

- South County HS, <u>8700 Laurel Crest Drive</u>, <u>Lorton</u>
- Westgate Elementary, <u>7500 Magarity Road</u>, <u>Falls Church</u>
- Weyanoke ES, 6520 Braddock Rd., Alexandria

For additional meal distribution sites and pop-up locations, please click HERE.

Update on FCPS Grab and Go Meal Sites

Fairfax County Public Schools (FCPS) will be serving grab and go meals during spring break, April 6-10.

Starting Monday, April 6, food distribution hours at FCPS school sites and curbside service sites will be from 10:00 a.m. to 1:00 p.m. Food distribution times at pop up sites and along bus routes are unchanged. Breakfast and lunch meals are available together wherever meals are being distributed.

<u>View Complete List of Meal Sites and Times</u>: <u>www.fcps.edu/news/coronavirus-update-food-resources</u>

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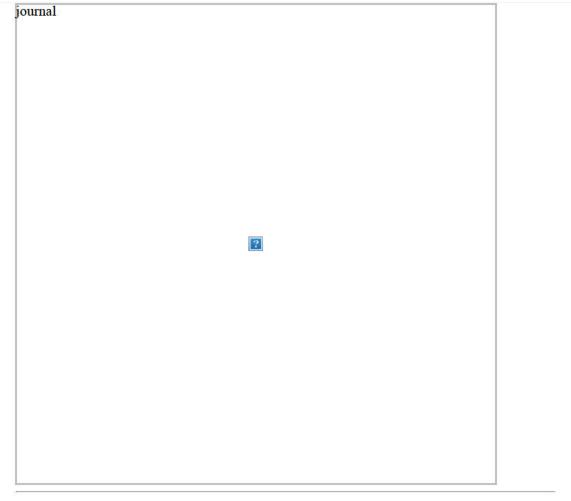
Curbside meal pick-up stations are generally located in the bus lanes at the schools or in the kiss and ride area. Look for the canopy tent along with Food and Nutrition Services staff, who will deliver meals directly to vehicles.

Walk-ups are still welcome at all sites. Walkers are asked to use school sidewalks to safely navigate their walk to the pick-up stations.

As a reminder, it is important to follow social distancing guidelines. Be sure to stand a minimum of 6 feet apart from others and practice regular hand washing, including prior to leaving a residence to pick-up meals, upon returning home, and before consuming food.

Fairfax County Field Journal

Kids are encouraged to use the journal to discover their backyard and neighborhood while practicing social distancing. The journal is full of ideas for exploring nature through art, writing, and science. The activities are a great way to engage young minds until distance learning begins. The arrival of spring means there are lots of interesting changes to observe. Visit https://bit.ly/2xOKvW5 to view or print the journal.



For latest updates from FCPS regarding the COVID-19 pandemic, please click HERE.

As always, the safety of our students, teachers, and staff is our top priority. If I can be of assistance in any way, please do not hesitate to call me at 571-253-4522.

School Board Meeting

The next School Board Meeting will be held on April 9, 2020 at 10:00 a.m. via Blackboard - fcps.edu/tv, and Chanel 21. Information about upcoming meetings and agendas can be found here.

The views contained within this newsletter reflect the views of the individual school board member who is the publisher of this newsletter and may not reflect the views of the Fairfax County School Board.

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This email was sent to meluftglass@fcps.edu using GovDelivery Communica ions Cloud on behalf of: Fairfax County Public Schools · 8115 Gatehouse Road · Falls Church, VA 22042



FCPS Parent Resource Center Luftglass, Maribeth PRC Open During FCPS Distance Learning Friday, April 3, 2020 3:33:12 PM From: To:

Subject: Date:

arent Resource Center l	banner
	We are Open: Virtually!
	703-204-3941
	prc@fcps.edu
The FCPS Parent	Resource Center continues to provide direct assistanc
to families, educat	tors and community members.

child and family within FCPS and the community

• Learn how to work collaboratively with your child's school

- Understand your child's disability and special needs
- · Provide tools so that you may better advocate for your child

Topics addressed at the PRC include but are not limited to:

- Digital Citizenship
- · Disability awareness
- · Early childhood development
- · Executive Functioning
- FCPS Resources
- Mental Health and Wellness
- Parent input for IEP/504 Plan
- Parenting
- · Positive Discipline
- Recreation
- Social Skills
- Special Education Process
- Transition

During these school closures the PRC is providing:

- Free Consultations: By phone, video conference or email: We brainstorm strategies and possible solutions to help you successfully address your concerns by providing resources and support from FCPS, community, state, and national centers. Parent Resource Center professionals are staff members with extensive knowledge, training and experience.
- Free Archived Workshops: Online access to over 50 workshops held at the PRC
- Virtual Workshops: The PRC is currently creating virtual workshops on a variety of topics to support your child and your family during this time of distance learning.

Connect with Us!



FCPS Parent Resource Center Web | Email: prc@fcps.edu | Phone: 703-204-3941

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From: Subject:

Woodson HS Luftglass, Maribeth Woodson Weekly - April 3rd Friday, April 3, 2020 3:02:03 PM Date:

Having trouble viewing this email? View it as a Web page. Woodson High School banner Woodson Weekly -**April 3rd** Woodson Weekly is published every Friday to provide the community with important information from Woodson High School. **Vision Statement** We are a school community where all students have purpose and value!



Hello Woodson Families,

This week our staff has focused on reconnecting with all of our Cavaliers and teachers have been preparing to finish the school year strong.

On Tuesday, April 14th, we are excited to kick off the rest of our school year and transition to Distance Learning. By now you should have heard from your teachers and have a plan in place if you have work to make up from third quarter. Students will have until April 24th to complete any make up work from the third quarter and any new material will go on the fourth quarter.

I keep hearing the same message over and over - Woodson staff miss our students a great deal.

Distance learning for Students:

This week teachers were asked to reconnect with students and begin planning for the close of third quarter. Next week, April 6-10, is Spring Break; teachers will not be holding distance learning sessions or holding online office hours.

Starting on Tuesday, April 14th, teachers will be following <u>Woodson's Distance</u> <u>Learning Schedule</u>. Teachers will be live through Blackboard Collaborate Ultra during their scheduled class times on Tuesdays and Thursdays (the links can be found on teacher's Blackboard pages). Teachers will also post office hours for Wednesday and Friday when they will be available to communicate live as

well. Additional information on the <u>FCPS model for distance learning</u> is available online.

Each week students have a schedule to follow during distance learning. Each class has a Blackboard Collaborate Link to use to gain access to that class. To help students organize themselves, they might want to use this electronic Google document (students must log in with their Google credentials to access this document) where they can house all of their necessary Blackboard Collaborate links. On office hour days, see your teacher's blackboard site to get the link to the office hours and add it to this document.

Third Quarter Grade Calculation:

- The 3rd quarter has been extended to Friday, April 24th to allow teachers time to collect work, give a chance for reassessments and close out the quarter. Students may complete any missing 3rd quarter assignments up to that date.
- If a 3rd quarter assignment/assessment was completed by students before Friday, March 13, but not yet entered into the gradebook, the teacher may enter the assignment into the gradebook and count the assignment towards the 3rd quarter grade.
- If an assignment was given prior to Friday, March 13 and was due after that date, a teacher may provide the option for that assignment to be completed to improve a student's grade. A student may not be penalized for that assignment, either for not completing or for less than satisfactory work.
- Teachers may introduce new subject material during the weeks of April 14-24 but will not assess or use that material to impact 3rd quarter grades.

Fourth Quarter and Final Grade Calculation:

FCPS will finalize their guidance on determining final year grades in the next few weeks. However, I can share with you now that all students will receive a No Mark (NM) for their fourth quarter grade and that work completed in the fourth quarter can only improve a student's final grade for the year.

Seniors! If you have not seen Dr. Brabrand's letter to the class of 2020 please click here (<u>Dr. Brabrand's letter to the Class of 2020</u>). Know that we echo his sentiments and are committed to working with all of you to ensure that your needs are met.

We will keep you informed as new information becomes available. Please reach out to your teachers, counselors, and administrators during this time. We may not be able to be together physically, but we are here to support you any way that we can.

Be well and stay healthy, Dr. Floyd

In this Issue

- 1. Wellness Information
- 2. 2020-2021 Course Registration
- 3. Yearbook Info Yes, it will be published!
- 4. Congratulations, Mr. Duffield
- FCPS Resources
- FCPS Fields are Closed
- 7. Cancelled: ACT on Saturday, April 4th
- 8. AP Exam Updates
- 9. Audible: Free Collection
- 10. Families Needing Internet
- 11. Fairfax County Family Services Resources (Translated Spanish/Korean)

1. Wellness Information

We recognize that some of our students and families may be having financial, emotional, academic or other difficulties during this time. I ask that you please reach out to your child's school counselor so that we are aware of what may be occurring so that we can help provide resources for you and your family.

Please know that any FCPS parent may schedule a 30-minute phone consultation with a school psychologist or school social worker, for either themselves or their middle or high school student. This consultation provides an opportunity for parents to receive guidance on how to support their student's emotional well-being during their time away from school. Student consultations will provide support and strategies to students who may be experiencing difficulties with anxiety, mood, behavior, or peer or family interactions during this unprecedented and challenging time. Information about community resources will also be made available. To schedule a phone consultation, parents may click the following link: https://forms.gle/WKchwGnv4LkezQwG8.

This service is not intended for mental health emergencies. If an emergency is suspected or indicated, please call 911. Additionally, students and families can access mental health support if there is a crisis of emergency during the time of the closure.

2. 2020-2021 Course Registration

The last day to make changes to a students course selection for the 2020-2021 school year is May 1st. Please contact Woodson Director of Student Services, Josh Peters at fipeters@fcps.edu if you have any questions.

3. Yearbook Info - Yes, it will be Published!

The yearbook is on schedule for publication and distribution information will be shared once there is a plan.

It's more important than ever to have a record of this historic 2019-2020 school year!

It's not too late to reserve your student's yearbook!!!

Last year's book sold out! Order now at https://www.yearbookordercenter.com/index.cfm/job/5278

The deadline to order online is Friday, April 24th!!!

4. Congratulations, Mr. Duffield

The Virginia Council for Learning Disabilities (VCLD) has selected Woodson Special Education teacher Mr. Rory Duffield as the 2020 winner of the VCLD **Teacher of the Year Award**.

This award honors teachers beyond the first 5 years of their career who have achieved in areas of teaching, leadership, and/or advocacy for students with learning disabilities at a level that is exceptional among his or her peers.

Mr. Duffield received glowing letters of support for his nomination of this award. We are so happy that he will be commended for the important work he does and his outstanding commitment to the success of children with disabilities!

5. FCPS Resources

FCPS is now publishing <u>daily updates for the FCPS community</u>, highlighting things you need to know such as updates on the FCPS digital learning plan, major county and state announcements, and news articles.

Quick links to resources:

Food Resources

Talking to Students about COVID-19

Fairfax County Resources (Assistance from a Distance) Flyers posted below

Ways to Support Local Organizations

Academics and Continuity of Learning Plan

FCPS cable channels with learning activities are available. Channel 25 includes middle school programming and Channel 99 includes high school programming. This content will also be available online at www.fcps.edu.

6. FCPS Fields are Closed

Based on the latest Fairfax County Health Department recommendations related to COVID-19, all FCPS fields are closed at this time. Please refrain from entering any FCPS fields, including ones at Woodson High School.

Thank you for your cooperation.

7. Cancelled: ACT for Saturday,

April 4th

The ACT scheduled for any FCPS location on Saturday, April 4th is cancelled.

Any student who was registered to test will receive information direction from ACT. Due to the high volume of closures, communication from ACT regarding this cancellation will likely be delayed.

8. AP Exam Updates

Here are some updates from the College Board regarding Advanced Placement Exams.

A great resource for learning about this year's AP Exams is <u>Trevor Packer's</u> <u>presentation</u>

Exam Window: Exams will be given from May 11-22.

Makeup test dates will be available for each subject from June 1-5.

9. Audible: Free Collection

Audible is offering for free a collection of audiobook playbacks while schools are closed during this COVID-19 crisis. The collection has been handpicked by their editors and is a mix of stories to entertain, inform and engage young people ages 0 to 18.

To access the free titles, visit https://stories.audible.com/start-listen from any web browser.

10. Families Needing Internet

Effective Monday, March 16, 2020, Comcast is offering 2 months free to new Internet Essentials customers in response to recent and anticipated emergency measures associated with the Coronavirus (COVID-19). Please use this website for more information: https://www.internetessentials.com/

11. Fairfax County Family Services Resources

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Numbers

If you are in crisis, text NEEDHELP to 85511, call 1-800-273-TALK, or dial 911; TTY dial 711

CrisisLink Regional Hotline: 703-527-4077 (CrisisLink is a hotline for individuals in crisis or family/friends seeking guidance for how to help a loved one)

Dominion Hospital Assessment and Referral Line: 703-536-2000

Inova Emergency Services: 703-289-7560

Mobile Crisis Unit: 1-844-627-4747

National Suicide Prevention Lifeline: 1-800-273-TALK or 1-800-SUICIDE

Merrifield Center Emergency Services: 703-573-5679; TTY dial 711 (The Merrifield Center of the Fairfax-Falls Church Community Services Board, offers a range of clinical programming. Emergency Services, staffed 24 hours per day, seven days per week, works with people in psychiatric crisis who need immediate attention.)

Plan D Nova https://www.plandnova.org/ (a website for Northern Virginia teens

who suffer from depression: #breakthestigma) 9525 Main Street Fairfax, VA 22031 | Main Office: 703.503.4600 Attendance: 703.503.4800 | Web | Facebook | Twitter

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This email was sent to maribeth.luftglass@fcps.edu using GovDelivery Communications Cloud on behalf of: Fairfax County Public Schools · 8115 Gatehouse Road · Falls Church, VA 22042



From: <u>Brabrand, Scott S</u>

To: Frisch, Karl V (School Board Member); Luftglass, Maribeth
Cc: Austin, Cheryl; Presidio, Sloan; Ivey, Frances W; Smith, Marty K.
Subject: Re: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 2:57:37 PM



From: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu>

Sent: Friday, April 3, 2020 1:59:23 PM

To: Luftglass, Maribeth < meluftglass@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>; Presidio, Sloan <sjpresidio@fcps.edu>; Brabrand, Scott S

<ssbrabrand@fcps.edu>; Ivey, Frances W <FWIvey@fcps.edu>; Smith, Marty K.

<mksmith@fcps.edu>

Subject: Re: [External] Support for laptop distribution for K-2 students

Do we have a timeline on when this discussion/decision will be brought to the school board?

Karl

_

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office

<u>Facebook</u> | <u>Twitter</u> | <u>Instagram</u>

SUBSCRIBE TO MY NEWSLETTER

Please be aware that correspondence with School Board members is subject to the Virginia Freedom of Information Act (FOIA). This means that your correspondence may be made public if (1) it deals with FCPS business and (2) someone requests it. Only a few topics are exempt from disclosure such as information about identifiable students and personnel information about individual employees.

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Friday, April 3, 2020 12:04 PM

To: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>; Presidio, Sloan <sjpresidio@fcps.edu>; Brabrand, Scott S <ssbrabrand@fcps.edu>; Ivey, Frances W <FWIvey@fcps.edu>; Smith, Marty K.

<mksmith@fcps.edu>; Smith, Marty K. <mksmith@fcps.edu>

Subject: RE: [External] Support for laptop distribution for K-2 students

Sure.

When we presented the Distance Learning Plan to the board, we shared that we would be working to distribute laptops and MiFis to students in need without access at home, starting at the High School Level first (MiFis since they already have laptops), then Middle Schools, then Elementary Schools, grades 3-6. The Elementary School grades were focused on 3-6 to be consistent with the FCPSOn multi-year plan that has been shared with the board many times over the past 5 years. There had been previous concerns about issuing devices to the younger students, especially K-2. Of course, the FCPSOn plans were presented prior to COVID-19 and the situation we now find ourselves in. Since we have started distributing laptops to Elementary Schools this week, there have been a number of requests for K-2 students. We discussed this need with the Leadership Team this week. The decision was to focus right now on grades 3-6 division-wide, then see where we are with inventory. Some schools will have more inventory available than others, depending on the needs of their specific community. We would then plan to come back to the board for a discussion/decision before beginning to issue devices to the youngest grades, K-2.

Thanks, Maribeth

From: Frisch, Karl V (School Board Member)

Sent: Friday, April 3, 2020 11:38 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>

Subject: Fw: [External] Support for laptop distribution for K-2 students

Maribeth -- See below. Anything you can tell me so that I can respond appropriately?

Karl

_

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office Facebook | Twitter | Instagram

SUBSCRIBE TO MY NEWSLETTER

Please be aware that correspondence with School Board members is subject to the Virginia

Freedom of Information Act (FOIA). This means that your correspondence may be made public if (1) it deals with FCPS business and (2) someone requests it. Only a few topics are exempt from disclosure such as information about identifiable students and personnel information about individual employees.

From:

Sent: Friday, April 3, 2020 10:35 AM

To: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu; Frisch, Karl V (School Board

Member) < kvfrisch@fcps.edu >

Subject: [External] Support for laptop distribution for K-2 students

Good morning Representative Frisch,

You and all the School Board/FCPS leadership remain in my thoughts during this challenging time.

I have heard some rumors in the community that the School Board has not yet approved the distribution of laptops to students in K-2 that requested them. Can you confirm or clarify this position?

We have several families at who fall into this group. Not having a laptop prevents them from having the proper tools and teacher and peer virtual interactions needed to get through this difficult time. Perhaps more than the older kids, the younger children need to "see" people in order to still feel a connection to their teachers, peers, and the importance of continued learning. Also, some of these students use online programs as part of their IEPs and if they had a laptop they would be able to continue working on their learning at home.

I also know that has the laptops available, they just don't have approval to distribute them, which seems worse to hear that we are holding back resources from families who have requested the help.

I look forward to hearing from you to better understand this issue and how it can be addressed. Feel free to call or respond by email.

Best regards,

Elementary PTA

President

On Wednesday, March 18, 2020, 5:28:40 PM EDT, Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu wrote:

Dear PTA leaders,

As your Providence District Representative on the Fairfax County School Board, I want to hear from you. Please do not hesitate to contact me with any questions you may have or issues you may need addressed. I will do whatever I can to get answers for you and help. Feel free to email me directly at karl.frisch@fcps.edu or call my cell phone at 571-253-5716.

Soon I will begin holding weekly virtual office hours using video conferencing technology. Subscribers to my email newsletter will be the first to learn about these opportunities. I hope you will encourage your PTA members to <u>sign-up for my email newsletter</u> to receive notice of these events and other important information from my office as it becomes available.

The impact of coronavirus (COVID-19) on Fairfax County Public Schools (FCPS) has been considerable. There are still many issues being addressed, especially solidifying distance learning capabilities and securing student access to food, computers, internet, and adult supervision where needed. FCPS has announced the following actions:

- All FCPS school buildings and administrative offices are closed.
- All School Board meetings scheduled before April 1 are postponed.
- Food distribution has expanded to nearly 40 locations. <u>Click here for details</u>.

Many parents have asked when distance learning will begin. Governor Northam's order closing all K-12 schools for two weeks precludes us from offering teacher-led instruction during this period. There are also many legal requirements that public school divisions like FCPS must meet when requiring online learning that we are in the process of working to address so that all students will have access to distance learning. I hope to have updates soon.

This remains a fluid situation. We owe it to each other to stay informed and calm. FCPS will continue providing frequent updates as new information becomes available. Please visit the special <u>FCPS Coronavirus Update Website</u>, which includes frequently asked questions, fact sheets, videos, and other useful resources.

I encourage you to read the updates below, and again, please do not hesitate to reach out to me.

Karl Frisch

Providence District Representative
Fairfax County School Board

Academics and Continuity of Learning Plan

FCPS has developed a <u>plan for continuity of learning</u> while school is closed. Our goal is for students to read, write, communicate, and engage in continued learning experiences during this period. The first two weeks of school closure (Monday, March 16, to Friday, March 27) will not include any teacher-directed instruction.

As noted above, Governor Northam's order closing all K-12 schools for two weeks precludes

us from offering teacher-led instruction during this period. There are also many legal requirements that public school divisions like FCPS must meet when requiring online learning that we are in the process of working to address so that all students will have access to distance learning. I hope to have more updates soon.

Students can participate in optional, self-directed learning activities posted on <u>FCPS 24-7</u> <u>Blackboard</u>. This work will be neither required nor graded. Activities are across content areas so each child can choose activities that suit their interests. Additional information for families who need access to technology and connectivity will be provided soon.

Additionally, our FCPS cable television channels are now broadcasting learning activities. New instructional videos are currently being recorded and will be added to the programming lineup shortly. Channel 21 includes elementary school programming, Channel 25 includes middle school programming, and Channel 99 includes high school programming.

<u>Khan Academy</u> is offering resources to be used during the school closures to keep students engaged in learning activities – <u>sign-up here</u>. There is a webinar on Wednesday to assist parents with getting started. Also, <u>Scholastic Learn at Home</u> offers day-by-day articles and stories, videos, and fun learning challenges.

In the meantime, here are some tips to help you support your child during distance learning:

- Establish routines and expectations.
- Balance screen time and non-screen time activities.
- Students should take brain breaks and regularly move as they study.
- Discuss what your child is learning and ask questions.
- Establish times for quiet and reflection.
- Remain mindful of the stress of your child.

Food Resources for Students and Families

Grab-and-go breakfasts (8-10:30am) and lunches (10:30am-2pm) are now available at nearly forty schools and pop-up locations at no cost to FCPS students, while adults may purchase meals for \$2. We are working hard to expand to even more locations. Click here for details.

As we confront school closures, FCPS is committed to providing information to families that want to help the wider community. Many nonprofit and faith-based organizations provide supplemental food and other services to our students and families. <u>Click here for links</u> to resources in every part of Fairfax County that need the support of our generous community.

Keeping Your Family Healthy

For the most up-to-date information from the Fairfax County Health Department (FCHD), <u>visit</u> their website and be sure to sign-up for text message alerts by texting FFXCOVID to 888-777. FCHD has a <u>wealth of information</u>, including details on how to stay healthy, COVID-19 symptoms, and what to do if you are sick.

Proactive measures including, social distancing such as limiting large gatherings, teleworking, and reducing travel, can slow the spread of disease and reduce the burden on medical providers by "flattening the curve." Together we can lower and delay the peak of this public health crisis.

Finding Child Care

The Fairfax County Office for Children maintains an up to date <u>online child care search</u> that lists all child care centers and family child care homes that are licensed or regulated in the county.

If you need support finding child care in your neighborhood, please visit <u>Child Care Assistance</u> and <u>Referral</u> for additional information. Child care financial assistance may be available for families who meet eligibility criteria.

In addition to maintaining regular daily health practices and protocols, Fairfax County has encouraged child care programs to:

- Increase daily cleaning and disinfecting routines to multiple times throughout the day.
- Maintain small groups by staggering group times on the playground and not combining multiple groups for activities.
- Modify drop off and pick up procedures to limit access to the program.
- Restrict outside visitors and volunteers.
- Ensure that staff monitor themselves for symptoms of illness and stay home when sick.
- Require that parents/guardians monitor their child for symptoms of illness and keep them home if they or any member of their household is sick.
- Increase and monitor proper handwashing throughout the day for children and adults.

From: Caldwell, Lucy H
To: Luftglass, Maribeth

Cc: <u>Presidio, Sloan; Klimenko, Noel C.; Torre, John; Thomas, Kathleen</u>
Subject: Re: Media inquiry/Distance Learning challenges and discoveries

Date: Friday, April 3, 2020 2:54:18 PM

Thanks!

Lucy H. Caldwell, Director of News & Information, Fairfax County Public Schools, lhcaldwell@fcps.edu, desk-571-423-1218

On Apr 3, 2020, at 2:46 PM, Luftglass, Maribeth <meluftglass@fcps.edu> wrote:

I just spoke with this reporter. He's good to go. Thanks,
Maribeth

From: Luftglass, Maribeth

Sent: Thursday, April 2, 2020 8:40 PM

To: Caldwell, Lucy H < lhcaldwell@fcps.edu>; Presidio, Sloan < sjpresidio@fcps.edu>;

Klimenko, Noel C. <ncklimenko@fcps.edu>

Cc: Torre, John <jjtorre@fcps.edu>; Thomas, Kathleen <knthomas@fcps.edu>

Subject: RE: Media inquiry/Distance Learning challenges and discoveries

Still trying to get through email like the rest of you. I'm happy to call him tomorrow if no one has had a chance to respond yet.

Thanks Maribeth

From: Caldwell, Lucy H

Sent: Thursday, April 2, 2020 4:04 PM

To: Presidio, Sloan <<u>sipresidio@fcps.edu</u>>; Luftglass, Maribeth <<u>meluftglass@fcps.edu</u>>; Klimenko, Noel C. <<u>ncklimenko@fcps.edu</u>>

Cc: Torre, John < iitorre@fcps.edu>; Thomas, Kathleen < knthomas@fcps.edu>

Subject: Media inquiry/Distance Learning challenges and discoveries

Good afternoon- Please see request from reporter for a quote (or an interview if anyone can spare time) regarding challenges and discoveries of distance learning preparations:

I'm writing an article for the Fort Belvoir newspaper about everyone getting thrown in the deep end of the distance learning pool, as it were. I'd love an opportunity to speak with someone (or even be provided a quote) about the challenges and discoveries of this incredible moment in learning.

Paul Lara

Belvoir Eagle Reporter

Mobile: 210-380-3895

Feel free to call him directly OR please send a quote to me and I'll coordinate and send along to him. I think this is a good spot to highlight our FCPSOn, perhaps? And to set expectations that this won't be easy and far from ideal....as there is no replacement for teacher-led, classroom learning.

Apparently, he is Tracy Soular's neighbor, BTW. Thanks! Lucy

Lucy H. Caldwell

Director News & Information Fairfax County Public Schools Office- 571-423-1218

Cell- 571-294-9184

Lucy.caldwell@FCPS.edu

Follow FCPS on YouTube, Facebook, Twitter, and Instagram

From: <u>Kretzer, Sandy</u>

To: <u>Luftglass, Maribeth; Jewell, Tracey D.; DIT SMT</u>

Subject: RE: MiFi usage

Date: Friday, April 3, 2020 2:52:37 PM

I'm also wondering what impact this might have on Fairfax County Zoom Health, discussion pending next week.

PS – On the ATT amendment, it does now say Zoom is for Fairfax County Government Use, I figured that was safe. If we need Zoom in future we need an agreement with FERPA language.

From: Luftglass, Maribeth

Sent: Friday, April 3, 2020 2:46 PM

To: Jewell, Tracey D. <TDJewell@fcps.edu>; DIT SMT <DIT SMT@fcps.edu>

Subject: RE: MiFi usage

I'm fine with blocking zoom.com and Google store. Should we check with IS to make sure there are no unintended consequences. Is it possible to unblock a site for a specific student? I'm thinking of a special needs student who has to connect with a county person who uses Zoom (thinking about the earlier question from Rachna).

From: Jewell, Tracey D.

Sent: Friday, April 3, 2020 2:33 PM **To:** DIT SMT < DIT SMT@fcps.edu>

Subject: MiFi usage

Hi all... we got a ticket about MiFi data increase for a student at Justice HS. It came in via Ricardy Anderson to Maribeth...

However, I wondered about your thoughts on blocking Zoom.com... at least on the MiFi devices. I know it's got too much back and forth right now to block it on FCPS devices, but would we be comfortable blocking it on the MiFi devices until/unless we determine it's a viable tool for student use? It sucks up a lot of data.

Director, IT Support Services 703.503.7737

■ @ FCPS_IT

From: <u>Jewell, Tracey D.</u>

To: <u>Luftglass, Maribeth; DIT SMT</u>

Subject: RE: MiFi usage

Date: Friday, April 3, 2020 2:52:28 PM

I am fairly certain that with the MiFi's, we can granularly block and unblock per student, but I will double-check that with Jimmy. Yes, I think the situation you describe with a legit need for Zoom could come up. I will mention it to Ken and Derek. If there's no strong objection from IS, and if Jimmy has the ability to unblock for any student that needs legit access, I will go ahead and ask them to block at least Zoom, until we can touch base with Jim on Google store. I don't know if we have legitimate API's in Google that need access to the store to function, so I am more hesitant with that one.

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Friday, April 3, 2020 2:46 PM

To: Jewell, Tracey D. <TDJewell@fcps.edu>; DIT SMT <DIT_SMT@fcps.edu>

Subject: RE: MiFi usage

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From: Jewell, Tracey D.

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Subject: MiFi usage

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Tracey Jewell

Director, IT Support Services 703.503.7737

From: <u>Luftglass, Maribeth</u>

To: <u>Caldwell, Lucy H; Presidio, Sloan; Klimenko, Noel C.</u>

Cc: Torre, John; Thomas, Kathleen

Subject: RE: Media inquiry/Distance Learning challenges and discoveries

Date: Friday, April 3, 2020 2:47:00 PM

I just spoke with this reporter. He's good to go.

Thanks, Maribeth

From: Luftglass, Maribeth

Sent: Thursday, April 2, 2020 8:40 PM

To: Caldwell, Lucy H < Ihcaldwell@fcps.edu>; Presidio, Sloan < sjpresidio@fcps.edu>; Klimenko, Noel

C. <ncklimenko@fcps.edu>

Cc: Torre, John <jjtorre@fcps.edu>; Thomas, Kathleen <knthomas@fcps.edu> **Subject:** RE: Media inquiry/Distance Learning challenges and discoveries

Still trying to get through email like the rest of you. I'm happy to call him tomorrow if no one has had a chance to respond yet.

Thanks Maribeth

From: Caldwell, Lucy H

Sent: Thursday, April 2, 2020 4:04 PM

To: Presidio, Sloan <sipresidio@fcps.edu>; Luftglass, Maribeth <meluftglass@fcps.edu>; Klimenko,

Noel C. < ncklimenko@fcps.edu>

Cc: Torre, John < jjtorre@fcps.edu >; Thomas, Kathleen < knthomas@fcps.edu >

Subject: Media inquiry/Distance Learning challenges and discoveries

Good afternoon- Please see request from reporter for a quote (or an interview if anyone can spare time) regarding challenges and discoveries of distance learning preparations:

I'm writing an article for the Fort Belvoir newspaper about everyone getting thrown in the deep end of the distance learning pool, as it were. I'd love an opportunity to speak with someone (or even be provided a quote) about the challenges and discoveries of this incredible moment in learning.

Paul Lara

Belvoir Eagle Reporter Mobile: 210-380-3895

Feel free to call him directly OR please send a quote to me and I'll coordinate and send along to him. I think this is a good spot to highlight our FCPSOn, perhaps? And to set expectations that this won't be easy and far from ideal....as there is no replacement for teacher-led, classroom learning. Apparently, he is Tracy Soular's neighbor, BTW. Thanks! Lucy

Lucy H. Caldwell

Director News & Information Fairfax County Public Schools

Office- 571-423-1218

Cell- 571-294-9184 Lucy.caldwell@FCPS.edu

Follow FCPS on YouTube, Facebook, Twitter, and Instagram

From: Luftglass, Maribeth Jewell, Tracey D.; DIT SMT To:

Subject: RE: MiFi usage

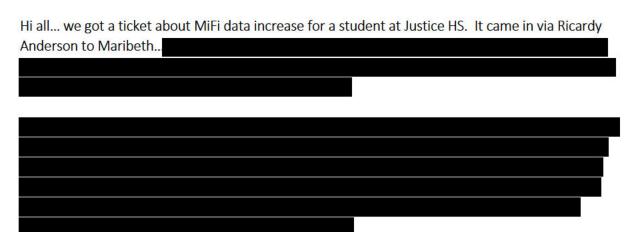
Date: Friday, April 3, 2020 2:46:09 PM

I'm fine with blocking zoom.com and Google store. Should we check with IS to make sure there are no unintended consequences. Is it possible to unblock a site for a specific student? I'm thinking of a special needs student who has to connect with a county person who uses Zoom (thinking about the earlier question from Rachna).

From: Jewell, Tracey D.

Sent: Friday, April 3, 2020 2:33 PM To: DIT SMT < DIT SMT@fcps.edu>

Subject: MiFi usage



However, I wondered about your thoughts on blocking Zoom.com... at least on the MiFi devices. I know it's got too much back and forth right now to block it on FCPS devices, but would we be comfortable blocking it on the MiFi devices until/unless we determine it's a viable tool for student use? It sucks up a lot of data.

Tracey Jewell

Director, IT Support Services 703.503.7737

梦@FCPS_IT

From: Kneale, Marcy G
To: Luftglass, Maribeth
Subject: RE: Parent Supports

Date: Friday, April 3, 2020 2:39:07 PM

Attachments: <u>image001.png</u>

Thank you!

Marcy Kneale
Director of Operations
Fairfax County Public Schools

From: Luftglass, Maribeth

Sent: Friday, April 3, 2020 8:37 AM

To: Kneale, Marcy G <mgkneale@fcps.edu>; Fowler, Julie P. <JPFowler1@fcps.edu>; Yocom, Julie A

<jayocom@fcps.edu>

Cc: c19Questions <c19Questions@fcps.edu>

Subject: RE: Parent Supports

What do I do if parents need help accessing Blackboard?

We have a parent support page on the FCPS website. Please direct parents to visit this page first: https://www.fcps.edu/resources/technology/fcps-24-7-learning/parent-help. It will walk them through the process if they have never logged on before. It also contains information about how to request technical assistance, if needed.

From: Kneale, Marcy G

Sent: Thursday, April 2, 2020 8:55 PM

To: Luftglass, Maribeth < meluftglass@fcps.edu > **Cc:** c19Questions < c19Questions@fcps.edu >

Subject: RE: Parent Supports

Hi Maribeth,

Can you please help with a standard response we can include on our FAQs? Thanks,

Marcy

Marcy Kneale

Director of Operations

Fairfax County Public Schools

From: Williams, Elizabeth

Sent: Tuesday, March 31, 2020 4:48 PM

To: c19Questions <c19Questions@fcps.edu>

Subject: Parent Supports

Are there/will there be parent supports (a letter, written or video format) available in a variety fo languages to support parents in learning the technology, including how to log on to Blackboard? We are starting to get more parent requests than we can manage.



Principal,

<u>Bren Mar Park Elementary School</u>

703-914-7200



From: <u>Luftglass, Maribeth</u>
To: <u>Jewell, Tracey D.</u>

Subject: RE: tech support message for FCPS parents

Date: Friday, April 3, 2020 2:22:00 PM

Looks good. Thanks, Maribeth

From: Jewell, Tracey D.

Sent: Friday, April 3, 2020 2:05 PM

To: Luftglass, Maribeth <meluftglass@fcps.edu> **Subject:** FW: tech support message for FCPS parents

Maribeth... below is a suggested draft message for eNotify to all FCPS parents. I'm assuming this would go through CCR. I will reach out to Kathleen Thomas on the process, but wanted to make sure it went through our approval chain first.

Dear FCPS parents...

We are excited to have you on-board with us as we embark on our Distance Learning journey. Here are a few important reminders about accessing FCPS resources online.

- Remember that your school remains your primary point of contact during this time.
- Resources for your child are being posted in FCPS 24-7 Blackboard. Your child will access Blackboard via their normal log-in.
- Parents can also access resources in Blackboard, using their ParentView log-in (also known as your SIS Parent account).
- If you need help with accessing Blackboard ParentView, please visit the <u>Parent Help page</u> on our website.
- Inside of FCPS 24-7 Blackboard, there are many tech support resources available to you and your student. Follow these steps to find them:
 - 1. Navigate to the "My FCPS" tab at the top
 - 2. Under the Continuity of Learning panel in the upper left, select either "Elementary Resources" or "Middle and High School Resources."
 - 3. On the next screen, you will see links in the left-hand side bar. Scroll all the way down to "Support Resources" and select that link.
 - 4. The Support Resources screen provides lots of help guides for FCPS online resources.
- If, after reviewing all of the help resources, you need technical assistance with your parent account, please refer to the help instructions at the bottom of the <u>Parent Help page</u> on our website.
- If you are seeking technology assistance on behalf of your student with any of their online access or with their FCPS device, please begin by reaching out to your student's teacher. If the teacher determines that the issue is truly of a tech support nature, the teacher can enter a support request ticket on that student's behalf.
- Please note that our technology support teams are experiencing higher than normal volume

during this distance learning transition. As a result, it may take a minimum of 24 hours for a response to your inquiry.

Again, we thank you for your patience and your partnership as we transition to a virtual learning environment.

From: <u>Luftglass, Maribeth</u>

To: Frisch, Karl V (School Board Member)

Subject: RE: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 2:16:00 PM

I defer to the SB chairs on scheduling.

Thanks, Maribeth

From: Frisch, Karl V (School Board Member)

Sent: Friday, April 3, 2020 1:59 PM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>; Presidio, Sloan <sjpresidio@fcps.edu>; Brabrand, Scott S

<ssbrabrand@fcps.edu>; Ivey, Frances W <FWIvey@fcps.edu>; Smith, Marty K.

<mksmith@fcps.edu>

Subject: Re: [External] Support for laptop distribution for K-2 students

Do we have a timeline on when this discussion/decision will be brought to the school board?

Karl

_

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office

<u>Facebook | Twitter | Instagram</u>

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Sent: Friday, April 3, 2020 12:04 PM

To: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu>

Cc: Austin, Cheryl <<u>caustin@fcps.edu</u>>; Presidio, Sloan <<u>sipresidio@fcps.edu</u>>; Brabrand, Scott S

<ssbrahand@fcps.edu>; Ivey, Frances W <<u>FWIvey@fcps.edu</u>>; Smith, Marty K.

<mksmith@fcps.edu>; Smith, Marty K. <mksmith@fcps.edu>

Subject: RE: [External] Support for laptop distribution for K-2 students

Sure.

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Thanks, Maribeth

From: Frisch, Karl V (School Board Member)

Sent: Friday, April 3, 2020 11:38 AM

To: Luftglass, Maribeth < <u>meluftglass@fcps.edu</u>>

Cc: Austin, Cheryl < <u>caustin@fcps.edu</u>>

Subject: Fw: [External] Support for laptop distribution for K-2 students

Maribeth -- See below. Anything you can tell me so that I can respond appropriately?

Karl

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office Facebook | Twitter | Instagram

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From: <

Sent: Friday, April 3, 2020 10:35 AM

To: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu; Frisch, Karl V (School Board

Member) < kvfrisch@fcps.edu >

Subject: [External] Support for laptop distribution for K-2 students

Good morning Representative Frisch,

You and all the School Board/FCPS leadership remain in my thoughts during this challenging time.

I have heard some rumors in the community that the School Board has not yet approved the distribution of laptops to students in K – 2 that requested them. Can you confirm or clarify this position?

We have several families at who fall into this group. Not having a laptop prevents them from having the proper tools and teacher and peer virtual interactions needed to get through this difficult time. Perhaps more than the older kids, the younger children need to "see" people in order to still feel a connection to their teachers, peers, and the importance of continued learning. Also, some of these students use online programs as part of their IEPs and if they had a laptop they would be able to continue working on their learning at home.

I also know that has the laptops available, they just don't have approval to distribute them, which seems worse to hear that we are holding back resources from families who have requested the help.

I look forward to hearing from you to better understand this issue and how it can be addressed. Feel free to call or respond by email.

Best regards,

Elementary PTA

President

On Wednesday, March 18, 2020, 5:28:40 PM EDT, Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu> wrote:

Dear PTA leaders,

As your Providence District Representative on the Fairfax County School Board, I want to hear from you. Please do not hesitate to contact me with any questions you may have or issues you may need addressed. I will do whatever I can to get answers for you and help. Feel free to email me directly at karl.frisch@fcps.edu or call my cell phone at 571-253-5716.

Soon I will begin holding weekly virtual office hours using video conferencing technology. Subscribers to my email newsletter will be the first to learn about these opportunities. I hope you will encourage your PTA members to sign-up for my email newsletter to receive notice of

these events and other important information from my office as it becomes available.

The impact of coronavirus (COVID-19) on Fairfax County Public Schools (FCPS) has been considerable. There are still many issues being addressed, especially solidifying distance learning capabilities and securing student access to food, computers, internet, and adult supervision where needed. FCPS has announced the following actions:

- All FCPS school buildings and administrative offices are closed.
- All School Board meetings scheduled before April 1 are postponed.
- Food distribution has expanded to nearly 40 locations. Click here for details.

Many parents have asked when distance learning will begin. Governor Northam's order closing all K-12 schools for two weeks precludes us from offering teacher-led instruction during this period. There are also many legal requirements that public school divisions like FCPS must meet when requiring online learning that we are in the process of working to address so that all students will have access to distance learning. I hope to have updates soon.

This remains a fluid situation. We owe it to each other to stay informed and calm. FCPS will continue providing frequent updates as new information becomes available. Please visit the special <u>FCPS Coronavirus Update Website</u>, which includes frequently asked questions, fact sheets, videos, and other useful resources.

I encourage you to read the updates below, and again, please do not hesitate to reach out to me.

Karl Frisch

Providence District Representative

Fairfax County School Board

Academics and Continuity of Learning Plan

FCPS has developed a <u>plan for continuity of learning</u> while school is closed. Our goal is for students to read, write, communicate, and engage in continued learning experiences during this period. The first two weeks of school closure (Monday, March 16, to Friday, March 27) will not include any teacher-directed instruction.

As noted above, Governor Northam's order closing all K-12 schools for two weeks precludes us from offering teacher-led instruction during this period. There are also many legal requirements that public school divisions like FCPS must meet when requiring online learning

that we are in the process of working to address so that all students will have access to distance learning. I hope to have more updates soon.

Students can participate in optional, self-directed learning activities posted on <u>FCPS 24-7</u> <u>Blackboard</u>. This work will be neither required nor graded. Activities are across content areas so each child can choose activities that suit their interests. Additional information for families who need access to technology and connectivity will be provided soon.

Additionally, our FCPS cable television channels are now broadcasting learning activities. New instructional videos are currently being recorded and will be added to the programming lineup shortly. Channel 21 includes elementary school programming, Channel 25 includes middle school programming, and Channel 99 includes high school programming.

<u>Khan Academy</u> is offering resources to be used during the school closures to keep students engaged in learning activities – <u>sign-up here</u>. There is a webinar on Wednesday to assist parents with getting started. Also, <u>Scholastic Learn at Home</u> offers day-by-day articles and stories, videos, and fun learning challenges.

In the meantime, here are some tips to help you support your child during distance learning:

- Establish routines and expectations.
- Balance screen time and non-screen time activities.
- Students should take brain breaks and regularly move as they study.
- Discuss what your child is learning and ask questions.
- Establish times for quiet and reflection.
- Remain mindful of the stress of your child.

Food Resources for Students and Families

Grab-and-go breakfasts (8-10:30am) and lunches (10:30am-2pm) are now available at nearly forty schools and pop-up locations at no cost to FCPS students, while adults may purchase meals for \$2. We are working hard to expand to even more locations. Click here for details.

As we confront school closures, FCPS is committed to providing information to families that want to help the wider community. Many nonprofit and faith-based organizations provide supplemental food and other services to our students and families. <u>Click here for links</u> to resources in every part of Fairfax County that need the support of our generous community.

Keeping Your Family Healthy

For the most up-to-date information from the Fairfax County Health Department (FCHD), <u>visit</u> their website and be sure to sign-up for text message alerts by texting FFXCOVID to 888-777. FCHD has a <u>wealth of information</u>, including details on how to stay healthy, COVID-19 symptoms, and what to do if you are sick.

Proactive measures including, social distancing such as limiting large gatherings, teleworking, and reducing travel, can slow the spread of disease and reduce the burden on medical providers by "flattening the curve." Together we can lower and delay the peak of this public health crisis.

Finding Child Care

The Fairfax County Office for Children maintains an up to date <u>online child care search</u> that lists all child care centers and family child care homes that are licensed or regulated in the county.

If you need support finding child care in your neighborhood, please visit <u>Child Care Assistance</u> and <u>Referral</u> for additional information. Child care financial assistance may be available for families who meet eligibility criteria.

In addition to maintaining regular daily health practices and protocols, Fairfax County has encouraged child care programs to:

- Increase daily cleaning and disinfecting routines to multiple times throughout the day.
- Maintain small groups by staggering group times on the playground and not combining multiple groups for activities.
- Modify drop off and pick up procedures to limit access to the program.
- Restrict outside visitors and volunteers.
- Ensure that staff monitor themselves for symptoms of illness and stay home when sick.
- Require that parents/guardians monitor their child for symptoms of illness and keep them home if they or any member of their household is sick.
- Increase and monitor proper handwashing throughout the day for children and adults.

From: <u>Jewell, Tracey D.</u>
To: <u>Luftglass, Maribeth</u>

Subject: FW: tech support message for FCPS parents

Date: Friday, April 3, 2020 2:05:23 PM

Maribeth... below is a suggested draft message for eNotify to all FCPS parents. I'm assuming this would go through CCR. I will reach out to Kathleen Thomas on the process, but wanted to make sure it went through our approval chain first.

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- Please note that our technology support teams are experiencing higher than normal volume during this distance learning transition. As a result, it may take a minimum of 24 hours for a response to your inquiry.

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From: Frisch, Karl V (School Board Member)

To: <u>Luftglass, Maribeth</u>

Cc: Austin, Cheryl; Presidio, Sloan; Brabrand, Scott S; Ivey, Frances W; Smith, Marty K.

Subject: Re: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 1:59:24 PM

Do we have a timeline on when this discussion/decision will be brought to the school board?

Karl

_

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office Facebook | Twitter | Instagram

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Providence District Representative
Fairfax County School Board

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From: Frisch, Karl V (School Board Member)

To: <u>Luftglass, Maribeth</u>

Cc: Austin, Cheryl; Presidio, Sloan; Brabrand, Scott S; Ivey, Frances W; Smith, Marty K.

Subject: Re: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 1:46:21 PM

Very helpful, thank you.

Karl

_

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office Facebook | Twitter | Instagram

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Sent: Friday, April 3, 2020 12:04 PM

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Cc: Austin, Cheryl <caustin@fcps.edu>; Presidio, Sloan <sjpresidio@fcps.edu>; Brabrand, Scott S <ssbrabrand@fcps.edu>; Ivey, Frances W <FWIvey@fcps.edu>; Smith, Marty K.

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Sent: Friday, April 3, 2020 11:38 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>

Subject: Fw: [External] Support for laptop distribution for K-2 students

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From:

Sent: Friday, April 3, 2020 10:35 AM

To: Frisch, Karl V (School Board Member) < <u>kvfrisch@fcps.edu</u>>; Frisch, Karl V (School Board

Member) < kvfrisch@fcps.edu>

Subject: [External] Support for laptop distribution for K-2 students

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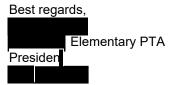
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Fairfax County School Board

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From: <u>Luftglass, Maribeth</u>

To: Corbett Sanders, Karen (School Board Member); Brabrand, Scott S; Derenak Kaufax, Tamara (School Board

Member)

Cc: Muhlberg, Ilene; Kneale, Marcy G; Smith, Marty K.; Presidio, Sloan; Ivey, Frances W; Duran, Francisco; Teresa

Johnson (TLJohnson4@fcps.edu)

Subject: RE: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 1:32:00 PM

Laptops are being distributed to any student (Grades 3-8) with an identified need. If a school runs out, then we are prepared to move inventory, but that has not occurred yet.

Discussions have begun with regard to IA's. Principals have been asked to identify those paraprofessionals who have a critical role to play and may need technology access. Student laptops are not ideal for staff due to their strict configurations on those devices.

Thanks, Maribeth

From: Corbett Sanders, Karen (School Board Member)

Sent: Friday, April 3, 2020 1:13 PM

To: Brabrand, Scott S <ssbrabrand@fcps.edu>; Derenak Kaufax, Tamara (School Board Member)

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Cc: Muhlberg, Ilene <idmuhlberg@fcps.edu>; Kneale, Marcy G <mgkneale@fcps.edu>; Smith, Marty K. <mksmith@fcps.edu>; Luftglass, Maribeth <meluftglass@fcps.edu>; Presidio, Sloan <sjpresidio@fcps.edu>; Ivey, Frances W <FWIvey@fcps.edu>; Duran, Francisco <fdduran@fcps.edu>

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Thanks

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From: Brabrand, Scott S

Sent: Friday, April 03, 2020 1:02 PM

To: Corbett Sanders, Karen (School Board Member) < <u>klcorbettsan@fcps.edu</u>>; Derenak Kaufax, Tamara (School Board Member) < <u>tderenakkauf@fcps.edu</u>>

 $\textbf{Cc:} \ \, \text{Muhlberg, Ilene} < \underline{\text{idmuhlberg@fcps.edu}} ; \ \, \text{Kneale, Marcy G} < \underline{\text{mgkneale@fcps.edu}} ; \ \, \text{Smith, Marty K.} < \underline{\text{mksmith@fcps.edu}} ; \ \, \text{Luftglass, Maribeth} < \underline{\text{meluftglass@fcps.edu}} ; \ \, \text{Presidio, Sloan} < \underline{\text{sipresidio@fcps.edu}} ; \ \, \text{Ivey, Frances W} < \underline{\text{FWlvey@fcps.edu}} > ; \ \, \text{Duran, Francisco} < \underline{\text{fdduran@fcps.edu}} > ; \ \, \text{Marty G} < \underline{\text{Marty G}} < \underline{\text{Marty$

Subject: Fwd: [External] Support for laptop distribution for K-2 students

Sent from my iPhone

From: Luftglass, Maribeth < meluftglass@fcps.edu >

Sent: Friday, April 3, 2020 12:04 PM

To: Frisch, Karl V (School Board Member)

Cc: Austin, Cheryl; Presidio, Sloan; Brabrand, Scott S; Ivey, Frances W; Smith, Marty K.; Smith,

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Cc: Muhlberg, Ilene; Kneale, Marcy G; Smith, Marty K.; Luftglass, Maribeth; Presidio, Sloan; Ivey, Frances W; Duran,

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Date: Friday, April 3, 2020 1:13:07 PM

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President

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As your Providence District Representative on the Fairfax County School Board, I want to hear from you. Please do not hesitate to contact me with any questions you may have or issues you may need addressed. I will do whatever I can to get answers for you and help. Feel free to email me directly at karl.frisch@fcps.edu or call my cell phone at 571-253-5716.

Soon I will begin holding weekly virtual office hours using video conferencing technology. Subscribers to my email newsletter will be the first to learn about these opportunities. I hope you will encourage your PTA members to <u>sign-up for my email newsletter</u> to receive notice of these events and other important information from my office as it becomes available.

The impact of coronavirus (COVID-19) on Fairfax County Public Schools (FCPS) has been considerable. There are still many issues being addressed, especially solidifying distance learning capabilities and securing student access to food, computers, internet, and adult supervision where needed. FCPS has announced the following actions:

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I encourage you to read the updates below, and again, please do not hesitate to reach out to me.

Karl Frisch

Providence District Representative
Fairfax County School Board

Academics and Continuity of Learning Plan

FCPS has developed a <u>plan for continuity of learning</u> while school is closed. Our goal is for students to read, write, communicate, and engage in continued learning experiences during this period. The first two weeks of school closure (Monday, March 16, to Friday, March 27) will not include any teacher-directed instruction.

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who need access to technology and connectivity will be provided soon.

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Keeping Your Family Healthy

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- Increase and monitor proper handwashing throughout the day for children and adults.

From: Jewell, Tracey D.
To: Luftglass, Maribeth
Subject: RE: Laptops

Date: Friday, April 3, 2020 1:07:33 PM

I am going to set up a call with Adam and Jane and Gordon to talk through this need. We are less concerned about finding 150 laptops and setting up a pickup location than we are about what the distance learning will look like. We're talking about dozens of different schools and programs. I want them to understand the other ramifications outside of just giving a kid a laptop. Do you think I should include you and Teresa in that call?

From: Cahuantzi, Adam <agcahuantzi@fcps.edu>

Sent: Thursday, April 2, 2020 4:19 PM

To: Jewell, Tracey D. <TDJewell@fcps.edu>; Strong, Jane <jestrong@fcps.edu>

Cc: Johnson, Teresa L <TLJohnson4@fcps.edu>; Luftglass, Maribeth <meluftglass@fcps.edu>

Subject: RE: Laptops

I have embedded my input below in RED.

From: Jewell, Tracey D. <<u>TDJewell@fcps.edu</u>>

Sent: Thursday, April 2, 2020 12:59 PM

To: Strong, Jane < <u>jestrong@fcps.edu</u>>; Cahuantzi, Adam < <u>agcahuantzi@fcps.edu</u>>

Cc: Johnson, Teresa L < TLJohnson4@fcps.edu >; Luftglass, Maribeth < meluftglass@fcps.edu >

Subject: RE: Laptops

Hi Jane... we are having multiple discussions on this in the background. We believe that many of these students may have a concurrent enrollment status in the system, which means that they would have an established FCPS log-in to be able to get into the laptop at all. If not, we may have a work around. Here are the questions we're trying to answer to help us find the best solution:

- Just to confirm my understanding... the programs/schools in which these students participate
 have no obligation to provide a device. That responsibility rests solely with FCPS?
 Some schools have attempted to fill this need however, the obligation remains with FCPS.
 Many of the schools are limited in resources and very small.
- The success of our current distribution is contingent on the fact that we have a focused distance learning plan around Blackboard, Google, and online textbooks. We know our laptops can support that. Will these students follow the FCPS distance learning plan, or will they follow various plans according to their schools? Application support or ongoing tech support could become an issue if it is the latter.

Our students enrolled in private day will follow the individual distance learning plans created by the school they attend.

• Can you verify that all of these students are concurrently enrolled in MAS and FCPS schools? If they are, they likely have the log-in accounts we need already assigned to them.

Not all of them are concurrently enrolled. However, MAS is its own school in SIS (997). They all, with very few exceptions were enrolled in an FCPS school prior to placement in MAS and, therefore, should have logins or the ability to have one.

- We would need to follow the existing distribution process, which has been approved by the health department. Adam, <u>here is the sample elementary plan</u> for principal planning. It does require some work from the administrative team on the front end.
 - 1. Verify with the parent that the student does indeed have a need for technology. (i.e. does the family already have it? Is the private school able to provide it?)
 - 2. Ask the parent to verify permission for the student to be assigned a laptop. (fill out an electronic laptop permission form, if possible)
 - 3. Ask the <u>pre-screening questions</u> to verify that the parent and student could come get a laptop, if available.
 - 4. Set up a specific appointment for that parent to come pick up the laptop.
- We would likely have to pick one or two sites for distribution and schedule families by appointment for pick-up. Again, the <u>sample elementary distribution process</u> outlines what it would have to look like to abide by health department guidelines.

I will look at the distribution guidance more closely if/when we resolve the initial questions.

Is there something I can have our SIA do to support the concurrent enrollment? She is fantastic (thanks, Teresa) and can support us in this endeavor.

I am working on availability of devices and potential distribution locations. As you can imagine, we are in the midst of giving out laptops and the number available changes hourly. However, the first few steps that I outlined above could begin immediately and will help us to really focus on the exact number we need. Thanks for your help and patience.

Tracey

From: Strong, Jane < <u>jestrong@fcps.edu</u>>
Sent: Thursday, April 2, 2020 10:29 AM

To: Jewell, Tracey D. < <u>TDJewell@fcps.edu</u>>; Cahuantzi, Adam < <u>agcahuantzi@fcps.edu</u>>

Cc: Johnson, Teresa L < TLJohnson4@fcps.edu>

Subject: RE: Laptops

Tracey, I know LT is talking about computer equipment right now for elem. Where are we for our private school students? If we purchase, it's a 3 week delay at least. What about Desk Top availability?

We have a legal risk and burden right now with not being able to provide students equipment.

Jane Strong, Ph.D. Director of Special Education Procedural Support (OSEPS) Fairfax County Public Schools Willow Oaks Administrative Center 8270 Willow Oaks Corporate Drive Fairfax, VA 22031 571-423-4290

President, Virginia Council of Administrators of Special Education

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From: Jewell, Tracey D. < TDJewell@fcps.edu> Sent: Monday, March 30, 2020 3:03 PM

To: Cahuantzi, Adam <agcahuantzi@fcps.edu>; Strong, Jane <<u>jestrong@fcps.edu</u>>

Subject: RE: Laptops

And do we have any sense of whether those private schools might be providing devices? I ask primarily because devices from those schools are likely configured for use at those schools, where ours will not be. They won't be able to install any applications or drivers or anything like that, our internet content filters are set-up for FCPS content access, etc... those types of wrinkles that could cause issues. Is it worth reaching out to the schools to see what they might have available?

From: Cahuantzi, Adam <a gcahuantzi@fcps.edu>

Sent: Monday, March 30, 2020 2:58 PM

To: Strong, Jane < <u>iestrong@fcps.edu</u>>; Jewell, Tracey D. < <u>TDJewell@fcps.edu</u>>

Subject: RE: Laptops

It is 209 between grades 7-12 before we subtract those who cannot access the device due to the nature and scope of the disability.

From: Strong, Jane < <u>jestrong@fcps.edu</u>> Sent: Monday, March 30, 2020 2:56 PM

To: Cahuantzi, Adam <agcahuantzi@fcps.edu>; Jewell, Tracey D. <<u>TDJewell@fcps.edu</u>>

Subject: RE: Laptops

Right. But to clarify – not all of them would need a laptop. Some of them are in residential schools. Some are elem.

Jane Strong, Ph.D. Director of Special Education Procedural Support (OSEPS) Fairfax County Public Schools Willow Oaks Administrative Center 8270 Willow Oaks Corporate Drive Fairfax, VA 22031 571-423-4290

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From: Cahuantzi, Adam <a gcahuantzi@fcps.edu>

Sent: Monday, March 30, 2020 2:54 PM

To: Jewell, Tracey D. < TDJewell@fcps.edu>; Strong, Jane < jestrong@fcps.edu>

Subject: RE: Laptops

MAS has 291 students in private placement across 20+ environments. Here is the data from my most recent membership:

Grade	General Education	AAC Level 4	SPEC ED Level 2 (S)	Grade Total
Kindergarten	<u>0</u>	<u>0</u>	<u>1</u>	1
Grade 2	<u>0</u>	0	<u>6</u>	<u>6</u>
Grade 3	<u>1</u>	<u>0</u>	<u>5</u>	<u>6</u>
Grade 4	<u>0</u>	<u>0</u>	9	9
Grade 5	<u>0</u>	<u>0</u>	<u>8</u>	8
Grade 6	<u>0</u>	0	24	24
Grade 7	<u>0</u>	0	<u>15</u>	<u>15</u>
Grade 8	<u>0</u>	<u>0</u>	22	22
Grade 9	1	<u>0</u>	<u>39</u>	40
Grade 10	0	0	36	36
Grade 11	1	<u>0</u>	<u>33</u>	34
Grade 12	0	0	<u>67</u>	67
Category Total:	3	<u>0</u>	265	268

From: Jewell, Tracey D. <<u>TDJewell@fcps.edu</u>> Sent: Monday, March 30, 2020 2:34 PM

To: Cahuantzi, Adam <agcahuantzi@fcps.edu>; Strong, Jane <iestrong@fcps.edu>

Subject: RE: Laptops

Okay this is good to know. One of our challenges is creating a user profile on a laptop for use from home. Those are based on an @fcps.edu user account, so that's why I am wondering if the student is in system. For instance, do you know if they have access to our FCPS Google environment?

And do you have a sort of grade level profile? Are they all HS? Or spread across the map?

From: Cahuantzi, Adam < agcahuantzi@fcps.edu >

Sent: Monday, March 30, 2020 2:26 PM

To: Strong, Jane < <u>jestrong@fcps.edu</u>>; Jewell, Tracey D. < <u>TDJewell@fcps.edu</u>>

Subject: RE: Laptops

MAS school code is 997.

Let me know what additional info I can provide.

From: Strong, Jane < <u>jestrong@fcps.edu</u>>
Sent: Monday, March 30, 2020 2:25 PM
To: Jewell, Tracey D. < <u>TDJewell@fcps.edu</u>>
Cc: Cahuantzi, Adam < <u>agcahuantzi@fcps.edu</u>>

Subject: RE: Laptops

Hi Tracey, many thanks for the quick reply!

Yes, these are FCPS students who, by IEP are placed in private day schools in the DMV area. I don't think they have accounts because they are enrolled in "contract schools" in SIS. But our Multi-Agency Services is it's own school (with a school number).

Jane Strong, Ph.D.
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From: Jewell, Tracey D. < TDJewell@fcps.edu>
Sent: Monday, March 30, 2020 2:22 PM
To: Strong, Jane < jestrong@fcps.edu>

Cc: Cahuantzi, Adam <agcahuantzi@fcps.edu>

Subject: RE: Laptops

Hi Jane...

I am not as familiar with the program, so excuse my naïve questions... these are technically FCPS students still in the FCPS system? In other words, do they have FCPS student accounts? Are these students spread out across the county? Or are they localized in a couple of areas?

I am not yet certain how the order will effect our distribution, or whether we'll have another 150 laptops, but having this additional information will help, if we're able to move forward.

Thanks, Tracey

From: Strong, Jane < <u>jestrong@fcps.edu</u>>
Sent: Monday, March 30, 2020 2:15 PM
To: Jewell, Tracey D. < <u>TDJewell@fcps.edu</u>>
Cc: Cahuantzi, Adam < <u>agcahuantzi@fcps.edu</u>>

Subject: Laptops

Hi Tracey,

I talked to Teresa this morning about a problem we are having. She directed me to you. We need laptops for students who are at home from our private schools (n = approx. 150) who can and should have the ability to participate in distance learning that we are doing for our public school students.

I know the Governor just made a stay at home order but if there is any way to do a laptop distribution, are there possibilities on getting those laptops for these students?

Thanks, Jane

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From: Brabrand, Scott S

To: Corbett Sanders, Karen (School Board Member); Derenak Kaufax, Tamara (School Board Member)

Cc: Muhlberg, Ilene; Kneale, Marcy G; Smith, Marty K.; Luftglass, Maribeth; Presidio, Sloan; Ivey, Frances W; Duran,

Francisco

Subject: Fwd: [External] Support for laptop distribution for K-2 students

Date: Friday, April 3, 2020 1:02:28 PM

From: Luftglass, Maribeth <meluftglass@fcps.edu>

Sent: Friday, April 3, 2020 12:04 PM **To:** Frisch, Karl V (School Board Member)

Cc: Austin, Cheryl; Presidio, Sloan; Brabrand, Scott S; Ivey, Frances W; Smith, Marty K.; Smith,

Marty K.

Subject: RE: [External] Support for laptop distribution for K-2 students

Sure.

When we presented the Distance Learning Plan to the board, we shared that we would be working to distribute laptops and MiFis to students in need without access at home, starting at the High School Level first (MiFis since they already have laptops), then Middle Schools, then Elementary Schools, grades 3-6. The Elementary School grades were focused on 3-6 to be consistent with the FCPSOn multi-year plan that has been shared with the board many times over the past 5 years. There had been previous concerns about issuing devices to the younger students, especially K-2. Of course, the FCPSOn plans were presented prior to COVID-19 and the situation we now find ourselves in. Since we have started distributing laptops to Elementary Schools this week, there have been a number of requests for K-2 students. We discussed this need with the Leadership Team this week. The decision was to focus right now on grades 3-6 division-wide, then see where we are with inventory. Some schools will have more inventory available than others, depending on the needs of their specific community. We would then plan to come back to the board for a discussion/decision before beginning to issue devices to the youngest grades, K-2.

Thanks, Maribeth

From: Frisch, Karl V (School Board Member)

Sent: Friday, April 3, 2020 11:38 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Cc: Austin, Cheryl <caustin@fcps.edu>

Subject: Fw: [External] Support for laptop distribution for K-2 students

Maribeth -- See below. Anything you can tell me so that I can respond appropriately?

__

KARL FRISCH

Providence District Representative Fairfax County School Board (571) 423-1084 office Facebook | Twitter | Instagram

SUBSCRIBE TO MY NEWSLETTER

Please be aware that correspondence with School Board members is subject to the Virginia Freedom of Information Act (FOIA). This means that your correspondence may be made public if (1) it deals with FCPS business and (2) someone requests it. Only a few topics are exempt from disclosure such as information about identifiable students and personnel information about individual employees.

From: <

Sent: Friday, April 3, 2020 10:35 AM

To: Frisch, Karl V (School Board Member) < kvfrisch@fcps.edu; Frisch, Karl V (School Board

Member) < kvfrisch@fcps.edu>

Subject: [External] Support for laptop distribution for K-2 students

Good morning Representative Frisch,

You and all the School Board/FCPS leadership remain in my thoughts during this challenging time.

I have heard some rumors in the community that the School Board has not yet approved the distribution of laptops to students in K-2 that requested them. Can you confirm or clarify this position?

We have several families at who fall into this group. Not having a laptop prevents them from having the proper tools and teacher and peer virtual interactions needed to get through this difficult time. Perhaps more than the older kids, the younger children need to "see" people in order to still feel a connection to their teachers, peers, and the importance of continued learning. Also, some of these students use online programs as part of their IEPs and if they had a laptop they would be able to continue working on their learning at home.

I also know that has the laptops available, they just don't have approval to distribute them, which seems worse to hear that we are holding back resources from families who have requested the help.

I look forward to hearing from you to better understand this issue and how it can be addressed. Feel free to call or respond by email.

Best regards,

Elementary PTA



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From: <u>Luftglass, Maribeth</u>

To: Cohen, Laura Jane H (School Board Member)

Subject: RE: [External] Re: Delivery Status Notification (Failure)

Date: Friday, April 3, 2020 12:51:00 PM

Attachments: <u>image001.png</u>

Hi Laura Jane,

Things are definitely crazy! Here is a draft response:

Thank you for your inquiry and for supporting our efforts to provide laptops to students.

In November 2018, a competitive Request for Proposal (RFP) was issued for a 1-1 student laptop, and the current one was chosen, which is a Windows-based Dell Latitude 3300 series. Along with the standard warranty, a 4-year accidental damage protection (ADP) plan was included. The ADP plan covers any unintentional damage to the device, and also includes two new battery replacements over the four years. Including the ADP option along with a standard warranty, allows FCPS to predictably budget for hardware breakage over the lifetime of the unit. We believe we chose a supportable and resilient laptop solution, which meets the computing needs of our students while reaching a favorable price-point.

More information about the contract and pricing can be found here: https://www.fairfaxcounty.gov/cregister/ContractDetails.aspx? contractNumber=4400008968.

We have considered Chromebooks for the division. We perform a significant amount of evaluation of devices before we make any purchases for the division, and we routinely evaluate both Windows and Chromebook laptops. We have determined that Chromebooks are valuable for their price-point if students only need to do web-browsing and access some web-based applications (i.e., G Suite for Education). However, they do have current limitations that impact FCPS instruction, including the inability to run certain instructional applications or assessments which require local installation.

Thank you for your suggestions and feedback.

I hope all is well and the distance learning is going well with your kids.

Thanks, Maribeth

From: Cohen, Laura Jane H (School Board Member)

Sent: Friday, April 3, 2020 9:49 AM

To: Luftglass, Maribeth <meluftglass@fcps.edu>

Subject: Fwd: [External] Re: Delivery Status Notification (Failure)

Maribeth-

If you get a minute in all this crazy, would you mind helping me respond?

Thank you and hope you are well-Laura Jane

Laura Jane Cohen FCPS School Board Member Springfield District

Please be aware that correspondence with School Board members is subject to the Virginia Freedom of Information Act. This means that your correspondence may be made public if (1) it deals with FCPS business and (2) someone requests it--even if you have asked that your message be kept confidential. Only a few topics are exempt from the disclosure requirement, such as information about identifiable students, and personnel information about individual employees.

From:

Sent: Friday, April 3, 2020 7:57:32 AM

To: Cohen, Laura Jane H (School Board Member) < lhcohen@fcps.edu>

Subject: [External] Re: Delivery Status Notification (Failure)

Dear SBM Cohen,

I hope you are well during these COVID days.

As we pivot to online learning, I wanted to pass on something that I and other parents are noting/experiencing regarding how FCPS is planning the use technology. I would say resources should not be spent on new must upgrade every 2 years hardware but on low cost long term hardware and browser based technology.

I would strongly encourage only products that function on browser based platforms, not limited to OS or hardware, i.e. Chromebooks vs. Macbooks or Windows. And then make sure that whatever software's leveraged or evaluated has to have a basic requirement that it work on Chromebooks, else no contract with FCPS.

This will make it so that all families whether it is the low income who could only afford a used chromebook @ \$50 or the wealthy who gives their child a \$2K Macbook in addition to their \$1K iPhone and \$1 iPad, will each be able to access the educational materials.

Thank you,

On Sat, Feb 1, 2020, 2:20 PM

wrote:

Respected SBM Cohen,

What were the rates of failure? Damage? Loss? Cost to support? For existing laptop programs for high schoolers.

Are they Chrome OS? Windows or Apple OS? Is a suite of specific software included?

Models available?

I think it would be beneficial to be able to evaluate the options FCPS has available.

Thank you,

fyi: the other email <u>lhcohen@fcps.edu</u> didn't work.

----- Forwarded message -----

From: Mail Delivery Subsystem < mailer-daemon@googlemail.com>

Date: Sat, Feb 1, 2020 at 10:59 AM

Subject: Delivery Status Notification (Failure)

To: <



Address not found

Your message wasn't delivered to **lhcohen@fcps.efu** because the domain fcps.efu couldn't be found. Check for typos or unnecessary spaces and try again.

The response was:

DNS Error: 9593280 DNS type 'mx' lookup of fcps.efu responded with code NXDOMAIN Domain name not found: fcps.efu

----- Forwarded message ------

From:

To: "lhcohen@fcps.efu" < lhcohen@fcps.efu>

Cc: Bcc:

Date: Sat, 1 Feb 2020 10:59:42 -0500 Subject: Potential Middle School Laptops

Respected SBM Cohen,

What were the rates of failure? Damage? Loss? Cost to support? For existing laptop programs for high schoolers.

Are they Chrome OS? Windows or Apple OS? Is a suite of specific software included? Models available?

I think it would be beneficial to be able to evaluate the options FCPS has available.

Thank you,

From: <u>Kretzer, Sandy</u>
To: <u>Luftglass, Maribeth</u>

Cc: DIT SMT

Subject: Request for Google Meet Grid View (not a Google developed extension)

Date: Friday, April 3, 2020 12:23:13 PM

Maribeth,

I am bringing this request just given to David Watson to the attention of the group. My comments below the request!

Leslie passed on a request from Derek to assess <u>Google Meet Grid View</u> (not a Google developed extension), David Watson advised her to make sure Derek had communicated to Noel given the guidance from both departments and if this were pursued we would want this to be communicated to governance given the impact on messaging. As this also impacts the IT messaging https://docs.google.com/drawings/d/1AU -2pzyUxXQFrk6TMoydSfCk72vKvMt8o9uzaJNlp4/edit

This is probably a result of teachers complaints about not being able to see the whole class at one time using BB Collaborate or Google Meets. But, teachers were trained this week and are off next week, this is counter to the no new tools, we have not assessed, it has not gone through Google Governance. In my opinion we would not/should not throw this in at the last minute.

My neighbor, a teacher, just yelled over that she did her BB Collaborate training with Rick Stegman this morning and it was outstanding. She can't wait to get started...why did she not know how great this was before etc.

Sandy Kretzer Ed.D Director, IT EISA Fairfax County Public Schools 703.329.7444 From: Nie, Connie
To: Eck, Maria V.

Cc: Mikhail, David K.; Zuluaga, Fabio; VanDenburg, Tom; Luftglass, Maribeth

Subject: RE: Blackboard has been hacked Date: Friday, April 3, 2020 12:09:49 PM

Maria:

We have reached out to Blackboard and requested activity logs for this session. We will keep you post on what we can find out.

In the meantime, if the parent can share the video of the session, it will be helpful when we conduct the search.

Thank you!

Connie

Connie Nie, CISSP Network Security Manager Fairfax County Public Schools 703.329.7509

From: Eck, Maria V. <MVEck@fcps.edu>
Sent: Friday, April 3, 2020 11:14 AM
To: Nie, Connie <YNie@fcps.edu>

Cc: Mikhail, David K. < DKMikhail@fcps.edu>; Zuluaga, Fabio < fezuluaga@fcps.edu>

Subject: RE: Blackboard has been hacked

From: Nie, Connie < YNie@fcps.edu>
Sent: Friday, April 3, 2020 11:09 AM
To: Eck, Maria V. < MVEck@fcps.edu>
Cc: Mikhail, David K. < DKMikhail@fcps.edu>
Subject: FW: Blackboard has been hacked

Importance: High

Hi, Maria. The incident below has been referred to our team (IT Network Security). We are looking to see if we can pull some audit trails and investigate further. We would like to get a little more information on the incident:

- 1. The date and time when this happened: April 3, @10:AM
- 2. The name of the teacher who hosted the open house: Jalissa Gary
- 3. Any other information: URL, screen shots, etc.: There is a student who taped what happened on

the phone. The parent has the clip. I can reach out to her if that is something you would like me obtain.

Thank you!

Connie Nie, CISSP Network Security Manager Fairfax County Public Schools 703.329.7509

From: Luftglass, Maribeth < meluftglass@fcps.edu >

Sent: Friday, April 3, 2020 10:54 AM

To: Zuluaga, Fabio < fezuluaga@fcps.edu>; IT Service Desk < CallCenter@fcps.edu>

Cc: Gros, Penny <<u>pmgros@fcps.edu</u>>; Menuey, Brendan P. <<u>BPMenuey@fcps.edu</u>>; Nie, Connie

<<u>YNie@fcps.edu</u>>

Subject: RE: Blackboard has been hacked

Importance: High

Please make sure they submit a RequestIT ticket immediately when something like this occurs.

From: Zuluaga, Fabio

Sent: Friday, April 3, 2020 10:52 AM

To: Luftglass, Maribeth < meluftglass@fcps.edu >

Cc: Gros, Penny <pmgros@fcps.edu>; Menuey, Brendan P. <BPMenuey@fcps.edu>

Subject: FW: Blackboard has been hacked

Heads up – Thanks for all you do -- Fabio

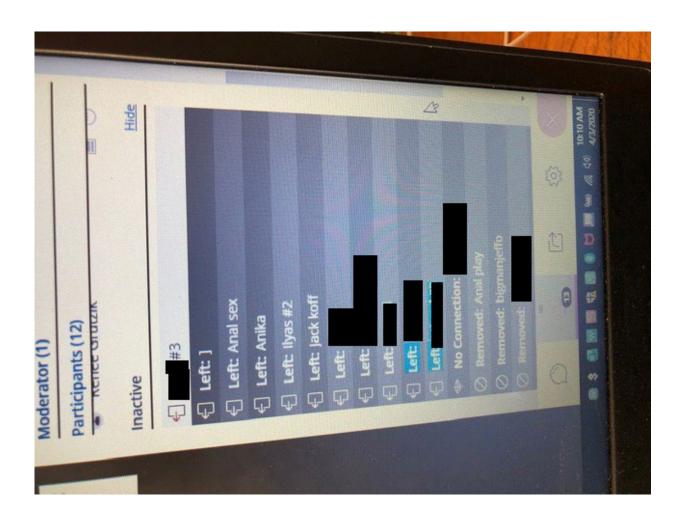
From: Eck, Maria V. < MVEck@fcps.edu Sent: Friday, April 3, 2020 10:50 AM
To: Zuluaga, Fabio < fezuluaga@fcps.edu>

Cc: Menuey, Brendan P. < < BPMenuey@fcps.edu >

Subject: Blackboard has been hacked

We had a teacher who was holding an open house on Blackboard and this happened as well as inappropriate comments. With Blackboard we do not have (that I am aware) a way of figuring out who the individuals might be. Just wondering what the county will do when this happens more often. For now we gave the teacher a new link. I'm happy to follow up with SBTS management. Let me know if you would like for me to do that.

Thanks,



Sent from my iPhone